



Committee on Technical Barriers to Trade
Committee on Sanitary and Phytosanitary Measures

ePING USERS: LEVELS OF ACCESS

NOTE BY THE SECRETARIAT¹

This document contains information on the different levels of access available to users of the ePing SPS&TBT Platform. Further information on the functions of the platform, including video tutorials, is available through the [ePing website](#).

¹ This document has been prepared under the Secretariat's own responsibility and is without prejudice to the positions of Members or to their rights and obligations under the WTO.

ePing USERS: LEVELS OF ACCESS

Access rights	Tracking		Communicating							Drafting and submitting notifications	
	Search ²	Alerts, favourites, filters ³	View int'l forum	Post on int'l forum	Activate national forum	View/post on national forum	Manage national users ⁴	Participate in Admin chat ⁵	Update contact details ⁶	Draft and submit	Draft
General public	√		√								
Registered user	√	√	√			√					
Outreach admin ⁷	√	√	√	√	√	√	√	√			
Notification admin ⁷	√	√	√			√			√	√	√
Notification submission ⁸	√	√	√			√				√	√
Notification drafting ⁸	√	√	√			√					√

² Notifications and other documents circulated in the SPS/TBT Committees, STCs, enquiry point/notification authority contact details, facts & figures, and Member profiles.

³ Registered users can receive daily or weekly customized email alerts on SPS/TBT notifications, based on products and markets of interest. They can also save filters and identify favourite notifications for easier follow up.

⁴ The outreach admins can access a list of all domestic registered users, create groups, and reach out to them via ePing.

⁵ The outreach admins can access a list of all other registered users with outreach admin rights and start private conversations with a group of them.

⁶ The notification admins can update contact details of their Enquiry Points and Notification Authorities directly on the platform.

⁷ Outreach and notification admin rights are managed by the WTO Secretariat and granted upon request, mainly to officials from Enquiry Points and Notification Authorities. SPS rights are independent from TBT rights, but not mutually exclusive.

⁸ Notification admins can grant notification drafting or submission rights to other domestic registered users.