



4 November 2016

Original: English

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## **Committee on Technical Barriers to Trade**

## **NOTIFICATION**

## Addendum

The following communication, dated 3 November 2016, is being circulated at the request of the delegation of the <u>United States of America</u>.

TITLE: Passenger Ride Experience Rating

AGENCY: DC Taxicab Commission, State of District of Columbia

ACTION: Adopted Rule

SUMMARY: This final rulemaking would amend Chapter 6 by adding a provision to the equipment requirements for modern taximeter systems (MTSs) in § 603, to require that each MTS allow the passenger to rate the ride experience through the rear console. The rule facilitates real-time passenger feedback about the use of the District's taxicabs, as part of the Commission's ongoing efforts to enhance customer service and improve the competitive position of taxicabs in the vehicle-for-hire ecosystem.

Effective date: 28 October 2016

Vol. 63, No. 45, District of Columbia Register 28 October 2016:

http://www.dcregs.dc.gov/Gateway/NoticeHome.aspx?noticeid=6257487

https://members.wto.org/crnattachments/2016/TBT/USA/16 4586 00 e.pdf