



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

INTRODUCTION

PROMOTING CONNECTIVITY

By responding to this questionnaire, you will be:

- Contributing to policy coherence by providing information about how you are integrating trade issues into your regional development strategies and resultant Aid-for-Trade priorities;
- Offering perspectives on your needs, and the support you may be receiving, in relation to regional implementation of the Trade Facilitation Agreement (TFA), to support participation in E-commerce and to bridge infrastructure finance gaps and grow capacity in related-services markets;
- Adding to knowledge on trade costs and helping development partners align support with your trade-related capacity building needs;
- Furthering understanding of the role of trade in achieving the Sustainable Development Goals (SDGs), notably as regards the eradication of poverty and women's economic empowerment.

Responses to this questionnaire will be published on the <http://www.aid4trade.org> website and will be analysed in the next edition of the joint OECD-WTO Aid for Trade at a Glance publication. This publication will be discussed at the 6th Global Review of Aid for Trade to be held in 2017. The theme of the Review is "Promoting Connectivity".



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

INTRODUCTION

OVERVIEW

The Regional Economic Community and Transport Corridor questionnaire is separated into 4 main sections that examine:

1. Changes to your Aid-for-Trade priorities since 2014;
2. Regional implementation of the Trade Facilitation Agreement;
3. E-commerce, and digital connectivity more broadly; and
4. Infrastructure upgrading and the development of related services markets, including through support for investment climate reforms.

The questions are phrased so as to allow comparisons with your answers to previous monitoring exercises. If you do not have a record of previous answers, you can access them online at: <http://www.oecd.org/aidfortrade/self-assessments.htm>



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Guidance notes

We request that answers reflect a "whole of organization" view. We encourage you to share the questionnaire with colleagues to arrive at a single coordinated view.

If you wish to view the full questionnaire as a PDF file that can also be shared by email, please follow this link: <http://www.wto.org/aftmonitoring>

Please note that only submissions made using this electronic format will be counted in the monitoring exercise.

We encourage you to complete answers by using the additional information boxes, but these are optional.

All responses received will be made publicly available on the website <http://www.aid4trade.org>

Responses will be analysed by the OECD and WTO in the publication series: "Aid for Trade at a Glance".

Please submit the completed questionnaire before the deadline of **31 OCTOBER 2016**.



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How to fill in this questionnaire

This questionnaire should be filled out while connected to the Internet. Please note that once started, the questionnaire should be completed on the same device.

It may not be possible to finish the questionnaire in one attempt. The questionnaire reply can be saved, and completed in multiple sessions. Important to note is that you must log-on to the questionnaire from the same device for the changes to be saved.

You may use a PC or Apple devices (iPhone, iPod Touch & iPad, etc.).

To navigate through this questionnaire click:

Next: (to move to next page);

Prev: (to move back to previous page);

Exit: (data is saved when you exit, but only if you use the same computer or other device from which your initial submission was set); and

Submit questionnaire: (once completed and submitted, you will still be able to make changes but only if you are using the same computer or other device).

For questions and/or to obtain a copy of your responses, email us at:

aft.monitoring@wto.org indicating "Aid for Trade Monitoring exercise" in the subject line of the message.



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

ABOUT YOU

* 1. About you

Respondent

Name

Position

Email Address



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 1 : AID-FOR-TRADE PRIORITIES

The objective of the first section is to assess if, and why, your Aid for Trade priorities have changed since 2014. It examines the reasons why you may have changed your strategy or priorities and if those changes were integrated (e.g. mainstreamed) in your regional development strategy and included in your dialogue with donors.

The WTO Task Force on Aid for Trade states that Aid for Trade is about assisting developing countries to increase exports of goods and services, to integrate into the multilateral trading system, and to benefit from liberalized trade and increased market access. Projects and programmes are considered as Aid for Trade if these activities have been identified as trade related development priorities in the recipient country's national development strategies.

The Task Force agreed the following benchmarks for global monitoring of Aid-for-Trade:

- (a) Trade policy and regulations, including: training of trade officials, analysis of proposals and positions and their impact, support for national stakeholders to articulate commercial interest and identify trade offs, dispute issues, institutional and technical support to facilitate implementation of trade agreements and to adapt to and comply with rules and standards.
- (b) Trade development, including: investment promotion, analysis and institutional support for trade in services, business support services and institutions, public private sector networking, e commerce, trade finance, trade promotion, market analysis, and development.
- (c) Trade related infrastructure: transport and storage, energy, and telecommunications.
- (d) Building productive capacity for goods and services.
- (e) Trade related adjustment, including supporting developing countries to put in place accompanying measures that assist them to benefit from liberalized trade.
- (f) Other trade related needs.



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SECTION 1 : AID-FOR-TRADE PRIORITIES - YOUR GOVERNMENT'S AID-FOR-TRADE PRIORITIES

*** 2. Does your regional development or corridor development strategy include trade priorities ?
(i.e. Aid-for-Trade priorities)**

- ☐ Yes
- ☐ No
- ☐ Unsure

3. If yes, please indicate your regional/corridor Aid-for-Trade priorities :

Below are listed the most common priority areas grouped according to broad Aid-for-Trade categories. Please rank the top 5 priority areas among the 14 listed.

(1 being the most important)

	1	2	3	4	5
Trade policy analysis, negotiations and implementation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trade facilitation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Network infrastructure (power, water, telecommunications)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transport infrastructure (airport, roads, rail, port)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Network and/or transport infrastructure of a cross border nature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
International competitiveness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Export diversification	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Connecting to value chains	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adjustment costs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Regional integration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
E commerce	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Industrialization	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
WTO accession	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please specify further the priorities that you selected above, as well as the main problems/obstacles encountered in furthering them. Please provide a weblink to the regional development or corridor development strategy in which your aid-for-trade priorities can be found.



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SECTION 1 : AID-FOR-TRADE PRIORITIES

*** 4. Have your region's or corridor's Aid-for-Trade priorities changed since 2014?**

- ☐ Yes
- ☐ No
- ☐ Unsure

5. If yes, what are the top 3 drivers of these changes?

(Please choose no more than 3 options)

	1	2	3
2030 Sustainable Development Goals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New regional development strategy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New regional development or integration strategy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
New trade capacity needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
International competitiveness objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Trade Facilitation Agreement implementation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Industrialization objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Expansion of domestic services sectors and/or trade in services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Poverty reduction objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Economic diversification	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Green growth objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Gender empowerment objectives	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other (please specify)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Additional information on the top 3 drivers of these changes since 2014.

6. Have these changes been reflected in your dialogue with development partners?

- ☐ Yes
- ☐ No
- ☐ Unsure

Additional information to elaborate on how changes have been reflected in your dialogue with development partners.

*** 7. In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

- ☐ Yes
- ☐ No
- ☐ Unsure



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SECTION 1 : AID-FOR-TRADE PRIORITIES

8. If yes, please specify which Sustainable Development Goals (SDGs) you think that Aid for Trade may help to achieve?

Sustainable Development Goals:

- | | | |
|--------------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/> 1. No poverty | <input type="checkbox"/> 7. Affordable and clean energy | <input type="checkbox"/> 13. Climate action |
| <input type="checkbox"/> 2. Zero hunger | <input type="checkbox"/> 8. Decent work and economic growth | <input type="checkbox"/> 14. Life below water |
| <input type="checkbox"/> 3. Good health and well-being | <input type="checkbox"/> 9. Industry, innovation and infrastructure | <input type="checkbox"/> 15. Life on land |
| <input type="checkbox"/> 4. Quality education | <input type="checkbox"/> 10. Reduce inequalities | <input type="checkbox"/> 16. Peace, justice and strong institutions |
| <input type="checkbox"/> 5. Gender equality | <input type="checkbox"/> 11. Sustainable cities and communities | <input type="checkbox"/> 17. Partnership for the goals |
| <input type="checkbox"/> 6. Clean water and sanitation | <input type="checkbox"/> 12. Responsible consumption and production | |

Additional information on the Sustainable Development Goals (SDGs) that Aid for Trade can help to achieve.





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SECTION 1 : AID-FOR-TRADE PRIORITIES

9. In your view, can Aid for Trade make a contribution to women's economic empowerment?

- ☐ Yes
- ☐ No
- ☐ Unsure

Additional information to elaborate on how Aid for Trade can make a contribution to women's economic empowerment.

10. Have you participated in any evaluation process that has been undertaken on the Aid-for-Trade support that you receive?

- ☐ Yes
- ☐ No
- ☐ Unsure

Additional information on evaluations of Aid for Trade support.

(Please include information on the review's finding and/or a weblink to the evaluation document)



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SECTION 2 : TRADE FACILITATION AGREEMENT

These questions relate to the status of regional implementation of the Trade Facilitation Agreement (TFA) and support you may be receiving or plan to seek. You may find it useful to consult a copy of the TFA before answering the questions in this section. This can be downloaded here:

https://www.wto.org/english/tratop_e/tradfa_e/tradfa_e.htm



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SECTION 2 : TRADE FACILITATION AGREEMENT

*** 11. Is trade facilitation reflected as a priority in your regional or corridor development policy?**

(You may tick more than 1 box)

- ☐ Yes, with a direct link or reference link to the Trade Facilitation Agreement
- ☐ Yes, with a broader conception of trade facilitation (e.g. trade and transport facilitation)
- ☐ No
- ☐ Unsure

Additional information on how trade facilitation is reflected as a priority in your regional development or corridor development policy.

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SECTION 2 : TRADE FACILITATION AGREEMENT

12. If yes, in which policy document(s) can trade facilitation be found as a priority?

(You may tick more than 1 box).

- ☐ Regional trade agreement
- ☐ Regional development strategy
- ☐ Regional infrastructure strategy
- ☐ Regional corridor strategy
- ☐ Other (please specify)

Additional information on how trade facilitation can be found as a priority in your policy document(s). Please include a weblink.

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SECTION 2 : TRADE FACILITATION AGREEMENT

*** 13. If no or unsure, do you expect to include trade facilitation as a priority in future regional or corridor planning document(s) ?**

(You may tick more than one box)

- ☐ Yes
- ☐ No
- ☐ Unsure



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SECTION 2 : TRADE FACILITATION AGREEMENT

14. If yes, in which regional planning document, do you expect to include trade facilitation as a priority in future regional or corridor planning document(s)

(You may tick more than one box)

- ☐ Regional trade agreement
- ☐ Regional development strategy
- ☐ Regional infrastructure strategy
- ☐ Other (please specify)



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SECTION 2 : TRADE FACILITATION AGREEMENT

*** 15. Are you seeking Aid-for-Trade support to implement disciplines of the Trade Facilitation Agreement at regional or corridor level?**

- ☐ Yes
- ☐ No
- ☐ Unsure



SECTION 2 : TRADE FACILITATION AGREEMENT

(You may tick more than 1 box)

- Additional information on which measures you are looking to implement at regional or corridor level, particularly with respect to specific measures within TFA articles (e.g. single window, authorized operator, etc.).

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SECTION 2 : TRADE FACILITATION AGREEMENT

*** 17. Are you engaged in a dialogue with development partners on regional or corridor actions to implement the Trade Facilitation Agreement or to undertake broader trade facilitation actions (e.g. trade and transport facilitation)?**

- ☐ Yes, Trade Facilitation Agreement implementation
- ☐ Yes, broader trade facilitation actions (e.g. trade and transport facilitation)?
- ☐ No
- ☐ Unsure



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SECTION 2 : TRADE FACILITATION AGREEMENT

18. If yes, please specify with which development partner(s) you are discussing Trade Facilitation Agreement implementation.

☐ **BILATERAL DONORS**

- ☐ Australia
- ☐ Austria
- ☐ Belgium
- ☐ Canada
- ☐ Czech Republic
- ☐ Denmark
- ☐ Finland
- ☐ France
- ☐ Germany
- ☐ Greece
- ☐ Ireland
- ☐ Italy
- ☐ Japan
- ☐ Korea
- ☐ Luxembourg
- ☐ Netherlands
- ☐ New Zealand
- ☐ Norway
- ☐ Portugal
- ☐ Slovenia
- ☐ Spain

☐ Sweden

☐ Switzerland

☐ United Kingdom

☐ United States

☐ EU Institutions

☐ Hungary

☐ Israel

☐ Kuwait

☐ Russia Federation

☐ Saudi Arabia

☐ Chinese Taipei

☐ Thailand

☐ Turkey

☐ United Arab Emirates

☐ **MULTILATERAL DONORS**

☐ African Development Bank

☐ African Development Fund

☐ Arab Fund

☐ Asian Development Bank

☐ Arab Bank for Economic
Development in Africa

☐ Caribbean Development Bank

☐ European Bank for
Reconstruction and Development

☐ Global Alliance for Trade
Facilitation (World Economic
Forum)

☐ Inter American Development
Bank

☐ International Finance Corporation

☐ International Monetary Fund

☐ International Trade Centre

☐ Islamic Development Bank

☐ UNDP

☐ UNECE

☐ World Bank Group

☐ World Customs Organization

☐ **SOUTH-SOUTH PARTNERS**

☐ Argentina

☐ Brazil

☐ China

☐ India

☐ Indonesia

☐ Malaysia

☐ Mexico

☐ Singapore

☐ Other South-South partner
(please specify)

☐ **CORPORATE
FOUNDATIONS/CORPORATE
SOCIAL RESPONSIBILITY
SCHEMES (Please specify)**

☐ Other, (please specify)

Additional information on the development partner(s) with which you are discussing Trade Facilitation Agreement implementation.



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SECTION 2 : TRADE FACILITATION AGREEMENT

19. If no, what difficulties, if any, are you facing in securing Aid-for-Trade support to help implement regional or actions to implement the Trade Facilitation Agreement?

(You may tick more than 1 box)

- ☐ Differing priorities of in country donors
- ☐ Ensuring coherence with past programmes
- ☐ Ensuring TFA implementation is a priority in regional development planning documents
- ☐ Integrating TFA implementation into on going regional programmes
- ☐ Lack of information on funding opportunities
- ☐ Problems accessing external funds
- ☐ Problems accessing global programmes
- ☐ Problems accessing regional programmes
- ☐ Problems accessing the necessary expertise
- ☐ Problems in formulating requests
- ☐ Problems to quantify regional TFA implementation needs
- ☐ Programming cycles
- ☐ Regional coordination and demonstration of political will for TFA reform
- ☐ None
- ☐ Other (please specify)

Additional information on the difficulties, if any, that you are facing in securing Aid-for-Trade support to help implement regional actions to implement the Trade Facilitation Agreement

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*** 20. Is there an Aid-for-Trade facilitation project or programme that you wish to showcase as an example of best practice ?**

- ☐ Yes
- ☐ No
- ☐ Unsure

Please provide further details and a weblink to the project website or other documentation:

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SECTION 3 : E-COMMERCE

E-commerce offers new opportunities for developing country firms to enter international trade. Importantly, e-commerce allows firms to overcome previously limiting factors (such as market information, distance, etc.). This section explores issues related to the development of e-commerce, from the perspective of the physical and regulatory factors that may limit participation in e-commerce and as regards the "digital divide" between countries in their ability to connect to the internet. The 2030 Agenda for Sustainable Development includes a target (9.c) to "Significantly increase access to information and communications technology and strive to provide universal and affordable access to the Internet in least developed countries by 2020."



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SECTION 3 : E-COMMERCE

*** 21. Do you have (a) regional or corridor strategy(ies) for e-commerce or other digital-related regional or corridor strategy(ies)?**

☐ Yes

☐ No



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SECTION 3 : E-COMMERCE

22. If yes, please indicate which of the following :

(You may tick more than 1 box)

- ☐ Information and Communication Technology (ICT) development
- ☐ Broadband development
- ☐ E-commerce development
- ☐ E-government
- ☐ Telecommunications strategy
- ☐ Other digital strategy (please specify e.g. business, e-learning, e-health, etc.)

Please provide a weblink to the relevant regional or corridor e-commerce or other digital-related strategy(ies).

23. If yes, does this regional or corridor strategy include measures to help micro, small and medium sized enterprises (MSMEs) establish online presence?

- ☐ Yes
- ☐ No
- ☐ Unsure



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SECTION 3 : E-COMMERCE

24. If no, do you plan to develop or update your regional or corridor development strategy to include e-commerce priorities?

- ☐ Yes
- ☐ No
- ☐ Unsure



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SECTION 3 : E-COMMERCE

25. Do you have any mechanism(s) to coordinate your regional or corridor e-commerce (or other digital) strategy?

- ☐ Dedicated regional committee for e-commerce
- ☐ Regional coordination mechanism of ministries responsible for Information Communication Technology
- ☐ Coordination mechanism with regional private sector body(ies)
- ☐ Other coordination mechanism
- ☐ No
- ☐ Other (please specify)

Additional information on mechanism(s) to coordinate your regional e-commerce (or other digital) strategy.

*** 26. Does your regional strategy for e-commerce cover issues related to trade in services and/or goods through e-commerce?**

- ☐ Yes
- ☐ No
- ☐ Unsure



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SECTION 3 : E-COMMERCE

27. If yes, please indicate which issues are covered in your regional or corridor strategy:

(You may tick more than 1 box)

- ☐ Access to online platforms
- ☐ Business to consumer transactions
- ☐ Business to business transactions
- ☐ Consumer to consumer transactions
- ☐ Customs automation
- ☐ Delivery systems
- ☐ Infrastructure
- ☐ Payment issues
- ☐ Point of Sale (POS) systems
- ☐ Other (please specify)



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SECTION 3 : E-COMMERCE

28. For EXPORTS, what challenges do micro, small and medium sized enterprises (MSMEs) in your region face in relation to cross border e-commerce transactions?

(You may tick more than 1 box)

- | | |
|-------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Absence of E-certification capacity | <input type="checkbox"/> Issuance and acceptance of sanitary and phytosanitary certificates |
| <input type="checkbox"/> Absence of, or difficulties in, using electronic single window for customs or border clearance | <input type="checkbox"/> Lack of transparency in customs and other border procedures |
| <input type="checkbox"/> Banking restrictions on foreign exchange transfer | <input type="checkbox"/> No or low customs de minimis threshold |
| <input type="checkbox"/> Banking restrictions on foreign exchange transfer | <input type="checkbox"/> Non-acceptance of certification of rules of origin |
| <input type="checkbox"/> Dealing with returned goods | <input type="checkbox"/> Non-acceptance of E-certification |
| <input type="checkbox"/> Determination of export taxes | <input type="checkbox"/> On-line fraud |
| <input type="checkbox"/> Difficulties accessing third-party payment services | <input type="checkbox"/> Problems with determination of customs or other duties |
| <input type="checkbox"/> Difficulties in determination of sales tax or other charges | <input type="checkbox"/> Problems with intellectual property protection regulations |
| <input type="checkbox"/> High costs of small parcel shipment | <input type="checkbox"/> Problems with on-line payment systems |
| <input type="checkbox"/> High shipping costs | <input type="checkbox"/> Problems with payment of customs duties |
| <input type="checkbox"/> Issuance and acceptance of conformity assessment certificates | <input type="checkbox"/> Warehousing, storage and packaging difficulties |
| <input type="checkbox"/> Issuance and acceptance of export certificates | <input type="checkbox"/> Unsure |
| <input type="checkbox"/> Issuance and acceptance of origin certificates | <input type="checkbox"/> Other (please specify) |

Additional information on the export challenges micro, small and medium sized enterprises (MSMEs) in your region or corridor face in relation to cross border e-commerce transactions.

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29. For IMPORTS, what challenges do micro, small and medium sized enterprises (MSMEs) in your region or corridor face in relation to cross border e-commerce transactions?

(You may tick more than 1 box)

- | | |
|--------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Banking restrictions on foreign exchange transfer | <input type="checkbox"/> On-line fraud |
| <input type="checkbox"/> Costs of delivery for small parcel trade | <input type="checkbox"/> Problems in using electronic single window for customs or border clearance |
| <input type="checkbox"/> Dealing with returned goods | <input type="checkbox"/> Problems with determination of customs or other duties |
| <input type="checkbox"/> Difficulties accessing third party payment services | <input type="checkbox"/> Problems with intellectual property protection regulations |
| <input type="checkbox"/> Difficulties in determination and payment of sales tax or other charges | <input type="checkbox"/> Problems with on-line payment systems |
| <input type="checkbox"/> Lack of transparency in customs and other border procedures | <input type="checkbox"/> Problems with payment of customs duties |
| <input type="checkbox"/> Non-acceptance of certification of rules of origin | <input type="checkbox"/> Warehousing, storage and packaging difficulties |
| <input type="checkbox"/> Non-acceptance of conformity assessment certificates | <input type="checkbox"/> Unsure |
| <input type="checkbox"/> Non-acceptance of sanitary and phytosanitary certificates | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> No customs or low de minimis threshold | |

Additional information on the import challenges micro, small and medium sized enterprises (MSMEs) in your region or corridor face in relation to cross border e-commerce transactions.



SECTION 3 : E-COMMERCE

30. Please estimate the percentage of goods and services imported and exported by the region through e-commerce/digital channels and the growth of imports and exports through e-commerce/digital channels over the past 3 years.

[illegible]

31. For EXPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for customs and other border management authorities in your region?

(You may tick more than 1 box)

- | | |
|----------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|
| <input type="checkbox"/> Banking restrictions on foreign exchange transfer | <input type="checkbox"/> Difficulties issuing sanitary and Phytosanitary certificates |
| <input type="checkbox"/> Dealing with returned goods | <input type="checkbox"/> Difficulties to control counterfeit goods |
| <input type="checkbox"/> Difficulties in issuing rules of origin determinations | <input type="checkbox"/> Problems clearing small parcel shipments |
| <input type="checkbox"/> Difficulties issuing conformity assessment certificates | <input type="checkbox"/> Problems collecting export taxes |
| <input type="checkbox"/> Difficulties issuing export certificates | <input type="checkbox"/> Unsure |
| <input type="checkbox"/> Difficulties issuing origin certificates | <input type="checkbox"/> Other (please specify) |

Additional information on the export challenges the on-line purchase of merchandise goods through e-commerce present for customs and other border management authorities in your region or corridor.

32. For IMPORTS, what challenges does the on-line purchase of merchandise goods through e-commerce present for customs and other border management authorities in your region or corridor?

(You may tick more than 1 box)

- | | |
|------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------|
| <input type="checkbox"/> Acceptance of e-certification difficulties | <input type="checkbox"/> Difficulties in applying customs risk management techniques |
| <input type="checkbox"/> Additional costs related to processing small parcel trade | <input type="checkbox"/> Electronic single window issues |
| <input type="checkbox"/> Applying customs de minimis threshold | <input type="checkbox"/> Problems in payment of customs duties |
| <input type="checkbox"/> Dealing with returned goods | <input type="checkbox"/> Problems in payment of sales tax or other charges |
| <input type="checkbox"/> Difficulties applying conformity assessment measures | <input type="checkbox"/> Rules of origin determination questions |
| <input type="checkbox"/> Difficulties applying intellectual property protection | <input type="checkbox"/> Unsure |
| <input type="checkbox"/> Difficulties applying Sanitary and Phytosanitary measures | <input type="checkbox"/> Other (please specify) |

Additional information on what import challenges the on-line purchase of merchandise goods through e-commerce present for customs and other border management authorities in your region or corridor.



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 3 : E-COMMERCE

33. Please indicate the main issues that enterprises and consumers in your region or corridor have in accessing internet services.

(You may tick more than 1 box)

- | | |
|---------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Access to digital information | <input type="checkbox"/> E-signatures |
| <input type="checkbox"/> Access to labour with necessary technical skills | <input type="checkbox"/> Intellectual property registration and policies addressing IP infringement |
| <input type="checkbox"/> Access to international payment gateways | <input type="checkbox"/> On-line fraud |
| <input type="checkbox"/> Business outsourcing services | <input type="checkbox"/> Postal systems |
| <input type="checkbox"/> Consumer rights | <input type="checkbox"/> Private data protection (including safe harbouring of data) |
| <input type="checkbox"/> Cost of broadband subscription | <input type="checkbox"/> Problems registering as vendors on online e-commerce platforms |
| <input type="checkbox"/> Cost of mobile phone subscription | <input type="checkbox"/> Slow internet connection speeds |
| <input type="checkbox"/> Credit card payments | <input type="checkbox"/> Tax regimes |
| <input type="checkbox"/> Cybercrime laws | <input type="checkbox"/> Other regulatory issues (please specify) |
| <input type="checkbox"/> Data protection | |

Additional information on the main issues that enterprises and consumers in your region or corridor have in accessing internet services.

*** 34. Can electronic payments be made across borders within your region or corridor?**

- ☐ Yes
- ☐ No
- ☐ Unsure



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 3 : E-COMMERCE

35. If yes, please indicate how electronic payments can be made across borders within your region or corridor.

(You may tick more than 1 box)

- ☐ E-banking payments can be made across borders within the region or corridor
- ☐ Mobile money payments can be made across borders within the region or corridor
- ☐ E-government transactions payments can be made across borders within the region or corridor
- ☐ Credit or debit card transactions can be made across borders within the region or corridor
- ☐ Unsure
- ☐ Other (please specify)

36. Please estimate the percentage of transactions paid electronically in your region (through e-banking, mobile money or e-government):

- | | |
|------------------------------|----------------------------------------------|
| <input type="radio"/> 0-10% | <input type="radio"/> 61-70% |
| <input type="radio"/> 11-20% | <input type="radio"/> 71-80% |
| <input type="radio"/> 21-30% | <input type="radio"/> 81-90% |
| <input type="radio"/> 31-40% | <input type="radio"/> 91% or more |
| <input type="radio"/> 41-50% | <input type="radio"/> No data available |
| <input type="radio"/> 51-60% | <input type="radio"/> No ability to estimate |

Please provide a reference of weblink to the document(s) on which your answer has been based.



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 3 : E-COMMERCE

37. If no, please outline what is holding back e-banking, mobile money and e-government transactions.

(You may tick more than 1 box)

- | | |
|---------------------------------------------------------------------|-------------------------------------------------------------------|
| <input type="checkbox"/> Absence of cybercrime laws | <input type="checkbox"/> Insufficient private data protection |
| <input type="checkbox"/> Absence of data protection | <input type="checkbox"/> Little diffusion of credit/payment cards |
| <input type="checkbox"/> Consumer mind-set | <input type="checkbox"/> Problems with (e-)signatures |
| <input type="checkbox"/> Cost of broadband subscription | <input type="checkbox"/> Unsafe harbouring of data |
| <input type="checkbox"/> Cost of mobile phone subscription | <input type="checkbox"/> Weak or expensive postal systems |
| <input type="checkbox"/> Fraud | <input type="checkbox"/> Weak consumer protection |
| <input type="checkbox"/> Heavy tax regimes | <input type="checkbox"/> Other regulatory issues (please specify) |
| <input type="checkbox"/> Insufficient access to digital information | |

Additional information on what is holding back e-banking, mobile money and e-government transactions.



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 3 : E-COMMERCE

38. Can consumers use mobile phones for remittances and fund transfers across borders in your region or corridor?

- ☐ Yes
- ☐ No
- ☐ Unsure

Additional information on how mobile phones can be used for remittances and fund transfers across borders in your region or corridor.



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 3: E-COMMERCE

E-commerce Skills

39. Are Information and Communication Technology programmes available to support students, workers and Micro Small and Medium Sized Enterprises (MSMEs)?

- ☐ Yes
- ☐ No
- ☐ Unsure

Additional information on Information and Communication Technology programmes available to support students, workers and Micro-Small and Medium Sized Enterprises (MSMEs).

Aid for E-commerce support

40. Is there an Aid-for-E-commerce project or programme that you wish to showcase as an example of best practice?

- ☐ Yes
- ☐ No
- ☐ Unsure

If yes, please provide further details and a link to the project or programme website.

Future needs

41. Do you anticipate a need for future assistance in order to help your region or corridor meet its e-commerce strategic objectives?

- ☐ Yes
- ☐ No
- ☐ Unsure

42. If yes, please indicate who you would like to work with to provide this support :

(You may tick more than 1 box)

- ☐ Bilateral donors
- ☐ Multilateral and regional donors
- ☐ South-South partners
- ☐ Corporate foundations/corporate social responsibility schemes
- ☐ Private sector
- ☐ Other (please specify)

Additional information on who you would like to work with to provide future assistance to meet your e-commerce strategic objectives.

43. In your view, can growth in e-commerce make a contribution to women's economic empowerment?

- ☐ Yes
- ☐ No
- ☐ Unsure

Additional information on how growth in e-commerce make a contribution to women's economic empowerment.



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Successive UN International Conferences on Financing for Development have highlighted the need to bridge an infrastructure financing gap faced by developing countries. Work in the G-20, the 2030 Sustainable Development Agenda, by multilateral development banks, and the creation of new infrastructure financing institutions has brought added focus to this issue. Successive AfT monitoring exercises have also highlighted the negative impact of deficient or missing infrastructure, notably regional and cross-border infrastructure, on developing countries' trade performance and development prospects. Upgrading trade-related infrastructure is a key objective of the Aid-for-Trade Initiative.

The 2030 Agenda includes a specific goal (SDG 9) to build resilient infrastructure, inclusive and sustainable industrialization and foster innovation. The 2015 Addis Ababa Action Agenda (AAAA) recognizes that both public and private infrastructure have key roles to play in infrastructure financing, through a variety of different mechanisms including blended finance. While it recognizes the progress that many countries have made to build transparent, stable and predictable investment climates, the AAAA recognizes the need for further, concerted action.

Infrastructure is integral to the operation of many services markets such as transport and logistics, ICT, internet services etc. With research on global value chains highlighting the importance of services for the export of merchandise goods, the development of productive capacity and as value chains in their own right, this section will also survey the interaction between investment, infrastructure and the development of service markets.

Before completing the questions in this section, you may find it helpful to consult the Services Classification List: https://www.wto.org/english/tratop_e/serv_e/mtn_gns_w_120_e.doc



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

*** 44. Does your regional or corridor development strategy include trade-related infrastructure development priorities?**

- ☐ Yes
- ☐ No
- ☐ Unsure



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

45. If yes, please indicate which trade-related infrastructure sectors feature as priority sectors in your regional or corridor development strategy.

(You may tick more than 1 box)

- | | |
|-----------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> TRANSPORT INFRASTRUCTURE | <input type="checkbox"/> COMMUNICATION INFRASTRUCTURE |
| <input type="checkbox"/> Maritime transport infrastructure | <input type="checkbox"/> Telecommunications infrastructure |
| <input type="checkbox"/> Internal waterways transport infrastructure | <input type="checkbox"/> Infrastructure related to audio visual services (radio, television, motion pictures) |
| <input type="checkbox"/> Air transport infrastructure | <input type="checkbox"/> Network cable infrastructure |
| <input type="checkbox"/> Rail transport infrastructure | <input type="checkbox"/> ENERGY-RELATED INFRASTRUCTURE |
| <input type="checkbox"/> Road transport infrastructure | <input type="checkbox"/> Energy distribution infrastructure |
| <input type="checkbox"/> Maritime transport infrastructure | <input type="checkbox"/> Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.) |
| <input type="checkbox"/> Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing | <input type="checkbox"/> Other (please specify) |

Additional information on trade-related infrastructure sectors that feature as priority sectors in your regional or corridor development strategy.



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 3 : INFRASTRUCTURE, SERVICES, AND INVESTMENT

*** 46. Does your regional or corridor development strategy link trade-related infrastructure to the development of related services sectors?**

- ☐ Yes
- ☐ No
- ☐ Unsure



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

47. If yes, please indicate which services trade sectors feature as priority sectors in your regional or corridor development strategy.

(You may tick more than 1 box)

- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> PROFESSIONAL SERVICES | <input type="checkbox"/> Secondary education services |
| <input type="checkbox"/> Legal services | <input type="checkbox"/> Higher education services |
| <input type="checkbox"/> Accounting, auditing and bookkeeping services | <input type="checkbox"/> Adult education services |
| <input type="checkbox"/> Architectural services | <input type="checkbox"/> ENVIRONMENTAL SERVICES |
| <input type="checkbox"/> Engineering services | <input type="checkbox"/> FINANCIAL SERVICES |
| <input type="checkbox"/> Medical and dental services | <input type="checkbox"/> Insurance and insurance-related services |
| <input type="checkbox"/> Veterinary services | <input type="checkbox"/> Banking and other financial services (excluding insurance) |
| <input type="checkbox"/> COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services) | <input type="checkbox"/> HEALTH RELATED AND SOCIAL SERVICES |
| <input type="checkbox"/> RESEARCH AND DEVELOPMENT SERVICES | <input type="checkbox"/> Hospital services |
| <input type="checkbox"/> OTHER BUSINESS SERVICES | <input type="checkbox"/> Other human health services |
| <input type="checkbox"/> Advertising services | <input type="checkbox"/> Tele medicine |
| <input type="checkbox"/> Market research and public opinion polling services | <input type="checkbox"/> Social services |
| <input type="checkbox"/> Technical testing and analysis services | <input type="checkbox"/> TOURISM AND TRAVEL RELATED SERVICES |
| <input type="checkbox"/> Services incidental to agriculture, hunting and forestry | <input type="checkbox"/> Hotels and restaurants (including catering) |
| <input type="checkbox"/> Services incidental to fishing | <input type="checkbox"/> Travel agencies and tour operators services |
| <input type="checkbox"/> Services incidental to mining | <input type="checkbox"/> Tourist guides services |
| <input type="checkbox"/> Services incidental to manufacturing services | <input type="checkbox"/> RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services) |
| <input type="checkbox"/> Services incidental to energy distribution | <input type="checkbox"/> TRANSPORT SERVICES (passenger and freight transportation) |
| <input type="checkbox"/> Convention services | <input type="checkbox"/> Maritime transport services |

- | | |
|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> COMMUNICATION SERVICES | <input type="checkbox"/> Internal waterways transport services |
| <input type="checkbox"/> Postal services | <input type="checkbox"/> Air transport services |
| <input type="checkbox"/> Courier and express delivery services | <input type="checkbox"/> Space transport services |
| <input type="checkbox"/> Telecommunication services | <input type="checkbox"/> Rail transport services |
| <input type="checkbox"/> Audio visual services | <input type="checkbox"/> Road transport services |
| <input type="checkbox"/> CONSTRUCTION AND RELATED ENGINEERING SERVICES | <input type="checkbox"/> Pipeline transport services |
| <input type="checkbox"/> DISTRIBUTION SERVICES (including wholesale and retail trade services) | <input type="checkbox"/> Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.) |
| <input type="checkbox"/> EDUCATIONAL SERVICES | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Primary education services | |

Additional information about services sectors feature as priority sectors in your regional or corridor development strategy.



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

*** 48. Does your regional development strategy (or other regional economic policy documents) link growth in services capacity and trade to growth in industrial capacity and manufacturing exports?**

- ☐ Yes
- ☐ No
- ☐ Unsure



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

49. If yes, please specify which services sectors are identified for growth in industrial capacity and manufacturing.

(You may tick more than 1 box)

- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> PROFESSIONAL SERVICES | <input type="checkbox"/> Secondary education services |
| <input type="checkbox"/> Legal services | <input type="checkbox"/> Higher education services |
| <input type="checkbox"/> Accounting, auditing and bookkeeping services | <input type="checkbox"/> Adult education services |
| <input type="checkbox"/> Architectural services | <input type="checkbox"/> ENVIRONMENTAL SERVICES |
| <input type="checkbox"/> Engineering services | <input type="checkbox"/> FINANCIAL SERVICES |
| <input type="checkbox"/> Medical and dental services | <input type="checkbox"/> Insurance and insurance-related services |
| <input type="checkbox"/> Veterinary services | <input type="checkbox"/> Banking and other financial services (excluding insurance) |
| <input type="checkbox"/> COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services) | <input type="checkbox"/> HEALTH RELATED AND SOCIAL SERVICES |
| <input type="checkbox"/> RESEARCH AND DEVELOPMENT SERVICES | <input type="checkbox"/> Hospital services |
| <input type="checkbox"/> OTHER BUSINESS SERVICES | <input type="checkbox"/> Other human health services |
| <input type="checkbox"/> Advertising services | <input type="checkbox"/> Tele medicine |
| <input type="checkbox"/> Market research and public opinion polling services | <input type="checkbox"/> Social services |
| <input type="checkbox"/> Technical testing and analysis services | <input type="checkbox"/> TOURISM AND TRAVEL RELATED SERVICES |
| <input type="checkbox"/> Services incidental to agriculture, hunting and forestry | <input type="checkbox"/> Hotels and restaurants (including catering) |
| <input type="checkbox"/> Services incidental to fishing | <input type="checkbox"/> Travel agencies and tour operators services |
| <input type="checkbox"/> Services incidental to mining | <input type="checkbox"/> Tourist guides services |
| <input type="checkbox"/> Services incidental to manufacturing services | <input type="checkbox"/> RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services) |
| <input type="checkbox"/> Services incidental to energy distribution | <input type="checkbox"/> TRANSPORT SERVICES (passenger and freight transportation) |
| <input type="checkbox"/> Convention services | <input type="checkbox"/> Maritime transport services |

- | | |
|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> COMMUNICATION SERVICES | <input type="checkbox"/> Internal waterways transport services |
| <input type="checkbox"/> Postal services | <input type="checkbox"/> Air transport services |
| <input type="checkbox"/> Courier and express delivery services | <input type="checkbox"/> Space transport services |
| <input type="checkbox"/> Telecommunication services | <input type="checkbox"/> Rail transport services |
| <input type="checkbox"/> Audio visual services | <input type="checkbox"/> Road transport services |
| <input type="checkbox"/> CONSTRUCTION AND RELATED ENGINEERING SERVICES | <input type="checkbox"/> Pipeline transport services |
| <input type="checkbox"/> DISTRIBUTION SERVICES (including wholesale and retail trade services) | <input type="checkbox"/> Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.) |
| <input type="checkbox"/> EDUCATIONAL SERVICES | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Primary education services | |

Additional information about services sectors identified as important for growth in industrial capacity and manufacturing.

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2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

50. Which services sectors are growing fastest in your region or corridor?

(You may tick more than 1 box)

- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> PROFESSIONAL SERVICES | <input type="checkbox"/> Secondary education services |
| <input type="checkbox"/> Legal services | <input type="checkbox"/> Higher education services |
| <input type="checkbox"/> Accounting, auditing and bookkeeping services | <input type="checkbox"/> Adult education services |
| <input type="checkbox"/> Architectural services | <input type="checkbox"/> ENVIRONMENTAL SERVICES |
| <input type="checkbox"/> Engineering services | <input type="checkbox"/> FINANCIAL SERVICES |
| <input type="checkbox"/> Medical and dental services | <input type="checkbox"/> Insurance and insurance-related services |
| <input type="checkbox"/> Veterinary services | <input type="checkbox"/> Banking and other financial services (excluding insurance) |
| <input type="checkbox"/> COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services) | <input type="checkbox"/> HEALTH RELATED AND SOCIAL SERVICES |
| <input type="checkbox"/> RESEARCH AND DEVELOPMENT SERVICES | <input type="checkbox"/> Hospital services |
| <input type="checkbox"/> OTHER BUSINESS SERVICES | <input type="checkbox"/> Other human health services |
| <input type="checkbox"/> Advertising services | <input type="checkbox"/> Tele medicine |
| <input type="checkbox"/> Market research and public opinion polling services | <input type="checkbox"/> Social services |
| <input type="checkbox"/> Technical testing and analysis services | <input type="checkbox"/> TOURISM AND TRAVEL RELATED SERVICES |
| <input type="checkbox"/> Services incidental to agriculture, hunting and forestry | <input type="checkbox"/> Hotels and restaurants (including catering) |
| <input type="checkbox"/> Services incidental to fishing | <input type="checkbox"/> Travel agencies and tour operators services |
| <input type="checkbox"/> Services incidental to mining | <input type="checkbox"/> Tourist guides services |
| <input type="checkbox"/> Services incidental to manufacturing services | <input type="checkbox"/> RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services) |
| <input type="checkbox"/> Services incidental to energy distribution | <input type="checkbox"/> TRANSPORT SERVICES (passenger and freight transportation) |
| <input type="checkbox"/> Convention services | <input type="checkbox"/> Maritime transport services |

- | | |
|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> COMMUNICATION SERVICES | <input type="checkbox"/> Internal waterways transport services |
| <input type="checkbox"/> Postal services | <input type="checkbox"/> Air transport services |
| <input type="checkbox"/> Courier and express delivery services | <input type="checkbox"/> Space transport services |
| <input type="checkbox"/> Telecommunication services | <input type="checkbox"/> Rail transport services |
| <input type="checkbox"/> Audio visual services | <input type="checkbox"/> Road transport services |
| <input type="checkbox"/> CONSTRUCTION AND RELATED ENGINEERING SERVICES | <input type="checkbox"/> Pipeline transport services |
| <input type="checkbox"/> DISTRIBUTION SERVICES (including wholesale and retail trade services) | <input type="checkbox"/> Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.) |
| <input type="checkbox"/> EDUCATIONAL SERVICES | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Primary education services | |

Additional information about which services sectors are growing fastest in your region or corridor.

Issues constraining growth :

<input type="checkbox"/> Access to finance	<input type="checkbox"/> Limited access to export markets
<input type="checkbox"/> Competition from suppliers in informal sector	<input type="checkbox"/> Low levels of domestic investment
<input type="checkbox"/> Costs of services offered	<input type="checkbox"/> Low levels of foreign direct investment
<input type="checkbox"/> Domestic sourcing requirements for foreign investors	<input type="checkbox"/> National monopolies
<input type="checkbox"/> Economic needs tests	<input type="checkbox"/> Poor information and communication technology network infrastructure
<input type="checkbox"/> Education and vocational training	<input type="checkbox"/> Poor transport infrastructure (maritime, inland waterway, air, rail, road)
<input type="checkbox"/> Foreign ownership restrictions	<input type="checkbox"/> Qualification requirements
<input type="checkbox"/> Funding constraints of national professional bodies	<input type="checkbox"/> Quality of services offered
<input type="checkbox"/> Lack of recognition internationally of professional or vocational qualifications	<input type="checkbox"/> Quotas and numerical limits on service suppliers
<input type="checkbox"/> Licensing requirements	<input type="checkbox"/> Regulatory restrictions
<input type="checkbox"/> Limitations on natural persons	<input type="checkbox"/> Other (please specify)

Additional information about the main issues constraining growth in the regional or corridor services trade.

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2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

52. Which services sectors do you expect will support implementation the Trade Facilitation Agreement and will help realize associated economic benefits of TFA implementation?

(You may tick more than 1 box)

- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> PROFESSIONAL SERVICES | <input type="checkbox"/> Secondary education services |
| <input type="checkbox"/> Legal services | <input type="checkbox"/> Higher education services |
| <input type="checkbox"/> Accounting, auditing and bookkeeping services | <input type="checkbox"/> Adult education services |
| <input type="checkbox"/> Architectural services | <input type="checkbox"/> ENVIRONMENTAL SERVICES |
| <input type="checkbox"/> Engineering services | <input type="checkbox"/> FINANCIAL SERVICES |
| <input type="checkbox"/> Medical and dental services | <input type="checkbox"/> Insurance and insurance-related services |
| <input type="checkbox"/> Veterinary services | <input type="checkbox"/> Banking and other financial services (excluding insurance) |
| <input type="checkbox"/> COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services) | <input type="checkbox"/> HEALTH RELATED AND SOCIAL SERVICES |
| <input type="checkbox"/> RESEARCH AND DEVELOPMENT SERVICES | <input type="checkbox"/> Hospital services |
| <input type="checkbox"/> OTHER BUSINESS SERVICES | <input type="checkbox"/> Other human health services |
| <input type="checkbox"/> Advertising services | <input type="checkbox"/> Tele medicine |
| <input type="checkbox"/> Market research and public opinion polling services | <input type="checkbox"/> Social services |
| <input type="checkbox"/> Technical testing and analysis services | <input type="checkbox"/> TOURISM AND TRAVEL RELATED SERVICES |
| <input type="checkbox"/> Services incidental to agriculture, hunting and forestry | <input type="checkbox"/> Hotels and restaurants (including catering) |
| <input type="checkbox"/> Services incidental to fishing | <input type="checkbox"/> Travel agencies and tour operators services |
| <input type="checkbox"/> Services incidental to mining | <input type="checkbox"/> Tourist guides services |
| <input type="checkbox"/> Services incidental to manufacturing services | <input type="checkbox"/> RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services) |
| <input type="checkbox"/> Services incidental to energy distribution | <input type="checkbox"/> TRANSPORT SERVICES (passenger and freight transportation) |
| <input type="checkbox"/> Convention services | <input type="checkbox"/> Maritime transport services |

- | | |
|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> COMMUNICATION SERVICES | <input type="checkbox"/> Internal waterways transport services |
| <input type="checkbox"/> Postal services | <input type="checkbox"/> Air transport services |
| <input type="checkbox"/> Courier and express delivery services | <input type="checkbox"/> Space transport services |
| <input type="checkbox"/> Telecommunication services | <input type="checkbox"/> Rail transport services |
| <input type="checkbox"/> Audio visual services | <input type="checkbox"/> Road transport services |
| <input type="checkbox"/> CONSTRUCTION AND RELATED ENGINEERING SERVICES | <input type="checkbox"/> Pipeline transport services |
| <input type="checkbox"/> DISTRIBUTION SERVICES (including wholesale and retail trade services) | <input type="checkbox"/> Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.) |
| <input type="checkbox"/> EDUCATIONAL SERVICES | <input type="checkbox"/> Other (please specify) |
| <input type="checkbox"/> Primary education services | |

Additional information about how services will support implementation of the Trade Facilitation Agreement and help realise associated economic benefits.

*** 53. Are development partners providing support for the development of regional services capacity and trade as part of their trade-related infrastructure support?**

- ☐ Yes
- ☐ No
- ☐ Unsure

54. If yes, is there a project or programme that you wish to highlight as an example of best practice?

- ☐ Yes
- ☐ No
- ☐ Unsure

If yes, please provide further details and a link to the project website or other documentation:



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

*** 55. Does your regional or corridor development strategy include actions to improve the investment climate?**

- ☐ Yes
- ☐ No
- ☐ Unsure



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

56. If yes, please specify how:

(You may tick more than 1 box)

- ☐ By establishing a regional investment authority, investment promotion agency (IPA) and/or investment development agency
- ☐ By reducing risk for investors
- ☐ By reforming an existing regional investment authority, investment promotion agency (IPA) and/or investment development agency
- ☐ By training officials
- ☐ By updating regional investment policy, regulations and/or strategy
- ☐ Other (please specify)

Additional information about actions to improve the investment climate foreseen in your regional or corridor development strategy.

--



SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

(You may tick more than 1 box)

- Additional information about actions taken to improve the investment climate in the past 5 years.



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

*** 58. Are development partners supporting regional or corridor investment climate reforms?**

- ☐ Yes
- ☐ No
- ☐ Unsure



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

59. If yes, is there a project or programme that you wish to highlight as an example of best practice?

- ☐ Yes
- ☐ No
- ☐ Unsure

Additional information and a weblink to the project website or other documentation.

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2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

60. Does the regional or corridor development strategy seek to attract investment in particular services sectors?

If so, please identify which ones.

(You may tick more than 1 box)

- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> PROFESSIONAL SERVICES | <input type="checkbox"/> Secondary education services |
| <input type="checkbox"/> Legal services | <input type="checkbox"/> Higher education services |
| <input type="checkbox"/> Accounting, auditing and bookkeeping services | <input type="checkbox"/> Adult education services |
| <input type="checkbox"/> Architectural services | <input type="checkbox"/> ENVIRONMENTAL SERVICES |
| <input type="checkbox"/> Engineering services | <input type="checkbox"/> FINANCIAL SERVICES |
| <input type="checkbox"/> Medical and dental services | <input type="checkbox"/> Insurance and insurance-related services |
| <input type="checkbox"/> Veterinary services | <input type="checkbox"/> Banking and other financial services (excluding insurance) |
| <input type="checkbox"/> COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services) | <input type="checkbox"/> HEALTH RELATED AND SOCIAL SERVICES |
| <input type="checkbox"/> RESEARCH AND DEVELOPMENT SERVICES | <input type="checkbox"/> Hospital services |
| <input type="checkbox"/> OTHER BUSINESS SERVICES | <input type="checkbox"/> Other human health services |
| <input type="checkbox"/> Advertising services | <input type="checkbox"/> Tele medicine |
| <input type="checkbox"/> Market research and public opinion polling services | <input type="checkbox"/> Social services |
| <input type="checkbox"/> Technical testing and analysis services | <input type="checkbox"/> TOURISM AND TRAVEL RELATED SERVICES |
| <input type="checkbox"/> Services incidental to agriculture, hunting and forestry | <input type="checkbox"/> Hotels and restaurants (including catering) |
| <input type="checkbox"/> Services incidental to fishing | <input type="checkbox"/> Travel agencies and tour operators services |
| <input type="checkbox"/> Services incidental to mining | <input type="checkbox"/> Tourist guides services |
| <input type="checkbox"/> Services incidental to manufacturing services | <input type="checkbox"/> RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services) |

- | | |
|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Services incidental to energy distribution | <input type="checkbox"/> TRANSPORT SERVICES (passenger and freight transportation) |
| <input type="checkbox"/> Convention services | |
| <input type="checkbox"/> COMMUNICATION SERVICES | <input type="checkbox"/> Maritime transport services |
| <input type="checkbox"/> Postal services | <input type="checkbox"/> Internal waterways transport services |
| <input type="checkbox"/> Courier and express delivery services | <input type="checkbox"/> Air transport services |
| <input type="checkbox"/> Telecommunication services | <input type="checkbox"/> Space transport services |
| <input type="checkbox"/> Audio visual services | <input type="checkbox"/> Rail transport services |
| <input type="checkbox"/> CONSTRUCTION AND RELATED ENGINEERING SERVICES | <input type="checkbox"/> Road transport services |
| | <input type="checkbox"/> Pipeline transport services |
| <input type="checkbox"/> DISTRIBUTION SERVICES (including wholesale and retail trade services) | <input type="checkbox"/> Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.) |
| <input type="checkbox"/> EDUCATIONAL SERVICES | |
| <input type="checkbox"/> Primary education services | <input type="checkbox"/> Other (please specify) |

Additional information on how the regional or corridor development strategy seeks to attract investment to particular services sectors.

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2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

*** 61. Can the development of services capacity and trade contribute to women's economic empowerment ?**

- ☐ Yes
- ☐ No
- ☐ Unsure



2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

62. If yes, please specify which service sectors in your region or corridor may have particular impact on women's economic empowerment?

Services sectors:

(You may tick more than 1 box)

- | | |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> PROFESSIONAL SERVICES | <input type="checkbox"/> Secondary education services |
| <input type="checkbox"/> Legal services | <input type="checkbox"/> Higher education services |
| <input type="checkbox"/> Accounting, auditing and bookkeeping services | <input type="checkbox"/> Adult education services |
| <input type="checkbox"/> Architectural services | <input type="checkbox"/> ENVIRONMENTAL SERVICES |
| <input type="checkbox"/> Engineering services | <input type="checkbox"/> FINANCIAL SERVICES |
| <input type="checkbox"/> Medical and dental services | <input type="checkbox"/> Insurance and insurance-related services |
| <input type="checkbox"/> Veterinary services | <input type="checkbox"/> Banking and other financial services (excluding insurance) |
| <input type="checkbox"/> COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services) | <input type="checkbox"/> HEALTH RELATED AND SOCIAL SERVICES |
| <input type="checkbox"/> RESEARCH AND DEVELOPMENT SERVICES | <input type="checkbox"/> Hospital services |
| <input type="checkbox"/> OTHER BUSINESS SERVICES | <input type="checkbox"/> Other human health services |
| <input type="checkbox"/> Advertising services | <input type="checkbox"/> Tele medicine |
| <input type="checkbox"/> Market research and public opinion polling services | <input type="checkbox"/> Social services |
| <input type="checkbox"/> Technical testing and analysis services | <input type="checkbox"/> TOURISM AND TRAVEL RELATED SERVICES |
| <input type="checkbox"/> Services incidental to agriculture, hunting and forestry | <input type="checkbox"/> Hotels and restaurants (including catering) |
| <input type="checkbox"/> Services incidental to fishing | <input type="checkbox"/> Travel agencies and tour operators services |
| <input type="checkbox"/> Services incidental to mining | <input type="checkbox"/> Tourist guides services |
| <input type="checkbox"/> Services incidental to manufacturing services | <input type="checkbox"/> RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services) |

- | | |
|------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> Services incidental to energy distribution | <input type="checkbox"/> TRANSPORT SERVICES (passenger and freight transportation) |
| <input type="checkbox"/> Convention services | |
| <input type="checkbox"/> COMMUNICATION SERVICES | <input type="checkbox"/> Maritime transport services |
| <input type="checkbox"/> Postal services | <input type="checkbox"/> Internal waterways transport services |
| <input type="checkbox"/> Courier and express delivery services | <input type="checkbox"/> Air transport services |
| <input type="checkbox"/> Telecommunication services | <input type="checkbox"/> Space transport services |
| <input type="checkbox"/> Audio visual services | <input type="checkbox"/> Rail transport services |
| <input type="checkbox"/> CONSTRUCTION AND RELATED ENGINEERING SERVICES | <input type="checkbox"/> Road transport services |
| | <input type="checkbox"/> Pipeline transport services |
| <input type="checkbox"/> DISTRIBUTION SERVICES (including wholesale and retail trade services) | <input type="checkbox"/> Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.) |
| <input type="checkbox"/> EDUCATIONAL SERVICES | |
| <input type="checkbox"/> Primary education services | <input type="checkbox"/> Other (please specify) |

Additional information on how the development of services capacity and trade can contribute to women's economic empowerment.

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2017 Aid for Trade - Regional Economic Community and Transport Corridor Questionnaire

SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

*** 63. In your view, can services trade make a contribution to the achievement of the 2030 Sustainable Development Agenda ?**

- ☐ Yes
- ☐ No
- ☐ Unsure



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SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

64. If yes, please specify which Sustainable Development Goals (SDGs) you think that growth in services trade may help.

Sustainable Development Goals:

(You may tick more than 1 box)

- | | | |
|--------------------------------------------------------|---------------------------------------------------------------------|---------------------------------------------------------------------|
| <input type="checkbox"/> 1. No poverty | <input type="checkbox"/> 7. Affordable and clean energy | <input type="checkbox"/> 13. Climate action |
| <input type="checkbox"/> 2. Zero hunger | <input type="checkbox"/> 8. Decent work and economic growth | <input type="checkbox"/> 14. Life below water |
| <input type="checkbox"/> 3. Good health and well-being | <input type="checkbox"/> 9. Industry, innovation and infrastructure | <input type="checkbox"/> 15. Life on land |
| <input type="checkbox"/> 4. Quality education | <input type="checkbox"/> 10. Reduce inequalities | <input type="checkbox"/> 16. Peace, justice and strong institutions |
| <input type="checkbox"/> 5. Gender equality | <input type="checkbox"/> 11. Sustainable cities and communities | <input type="checkbox"/> 17. Partnership for the goals |
| <input type="checkbox"/> 6. Clean water and sanitation | <input type="checkbox"/> 12. Responsible consumption and production | |

Additional information on how growth in services trade can help meet the SDGs.





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END OF SURVEY

65. CONSULTATION (Other departments or organisations consulted in preparing this questionnaire reply):

Thank you for completing this partner questionnaire.

We invite you to provide further details on your experience by submitting a case story.

Please follow this link to the webpage which provides details on the case story exercise and format for their submission: <http://www.wto.org/aftmonitoring>