

#### INTRODUCTION

#### PROMOTING CONNECTIVITY

By responding to this questionnaire, you will be:

- Contributing to policy coherence by providing information about how you are integrating trade
  issues into your development policy(ies) and Aid-for-Trade strategy(ies) and/or programme(s);
- Offering perspectives on the support you are providing in relation to: implementation of the Trade
  Facilitation Agreement (TFA), to support participation in E-commerce and to bridge infrastructure
  finance gaps and to grow capacity in related services markets;
- Adding to knowledge on trade costs and alignment around trade-related capacity building needs;
- Furthering understanding of the role of trade in achieving the Sustainable Development Goals (SDGs), notably as regards the eradication of poverty and women's economic empowerment.

Responses to this questionnaire will be published on the <a href="http://www.aid4trade.org">http://www.aid4trade.org</a> website and will be analysed in the next edition of the joint OECD-WTO Aid for Trade at a Glance publication. This publication will be discussed at the 6th Global Review to be held in 2017. The theme of Review is "Promoting Connectivity".



#### INTRODUCTION

#### **OVERVIEW**

The Donor questionnaire is separated into 4 main sections that examine:

- 1. Changes to your Aid-for-Trade priorities since 2014;
- 2. Your support to help developing countries implement the Trade Facilitation Agreement;
- 3. If your Aid-for-Trade projects and programmes provide support to e-commerce development, or digital connectivity more broadly; and
- 4. How you are supporting infrastructure upgrading and the development of related services markets, including through support for investment climate reforms.

The questions are phrased so as to allow comparisons with your answers to previous monitoring exercises. If you do not have a record of previous answers, you can access them online at <a href="http://www.oecd.org/aidfortrade/self-assessments.htm">http://www.oecd.org/aidfortrade/self-assessments.htm</a>



#### INTRODUCTION

#### **Guidance notes**

We request that answers reflect a "whole of government/organization" view. We encourage you to share the questionnaire with colleagues in other line ministries to arrive at a single coordinated view.

Questions in this survey will ask you to consult development policy documents and information from relevant project and programme evaluations.

If you wish to view the full questionnaire as a PDF file that can also be shared by email, please follow this link <a href="http://www.wto.org/aftmonitoring">http://www.wto.org/aftmonitoring</a>

Please note that only submissions made using this electronic format will be counted in the monitoring exercise.

We encourage you to complete answers by using the additional information boxes, but these are optional.

For least developed countries, the Enhanced Integrated Framework and associated in country national implementation structures may be a useful forum to collect and coordinate responses.

All responses received will be made publicly available on the website <a href="http://www.aid4trade.org">http://www.aid4trade.org</a>

Responses will be analysed by the OECD and WTO in the publication series: "Aid for Trade at a Glance".

Please submit the completed questionnaire before the deadline of 31 OCTOBER 2016.



#### INTRODUCTION

#### How to fill in this questionnaire

This questionnaire should be filled out while connected to the Internet. Please note that once started, the questionnaire should be completed on the same device.

It may not be possible to finish the questionnaire in one attempt. The questionnaire reply can be saved, and completed in multiple sessions. Important to note is that you must log-on to the questionnaire from the same device for the changes to be saved.

You may use a PC or Apple devices (iPhone, iPod Touch & iPad, etc.).

To navigate through this questionnaire click:

Next: (to move to next page);

Prev: (to move back to previous page);

*Exit*: (data is saved when you exit, but only if you use the same computer or other device from which your initial submission was set); and

Submit questionnaire: (once completed and submitted, you will still be able to make changes but only if you are using the same computer or other device).

For questions and/or to obtain a copy of your responses, email us at:

<u>aft.monitoring@wto.org</u> indicating "Aid for Trade Monitoring exercise" in the subject line of the message.



2017 Aid for	Frade - Donor Questionnaire
ABOUT YOU	
* 1. Respondent	
	<b>\$</b>
* 2. About you	
Name	
Position	
Ministry	
Email Address	



#### **SECTION 1: AID-FOR-TRADE PRIORITIES**

The objective of the first section is to assess if, and why, your Aid-for-Trade priorities have changed since 2014. It examines the reasons why you may have changed your strategy or priorities and if those changes were integrated (e.g. mainstreamed) in your development policy and dialogues with partner countries and regional economic communities.

The questions are phrased so as to allow comparisons with your previous answers in 2014. If you do not have a record of 2014 answers, you can access them online at

http://www.oecd.org/aidfortrade/self-assessments.htm

The WTO Task Force on Aid for Trade states that Aid for Trade is about assisting developing countries to increase exports of goods and services, to integrate into the multilateral trading system, and to benefit from liberalized trade and increased market access. Projects and programmes are considered as Aid for Trade if these activities have been identified as trade-related development priorities in the recipient country's national development strategies.

The Task Force agreed the following benchmarks for global monitoring of Aid for Trade as follows:

- (a) Trade policy and regulations, including: training of trade officials, analysis of proposals and positions and their impact, support for national stakeholders to articulate commercial interest and identify trade-offs, dispute issues, institutional and technical support to facilitate implementation of trade agreements and to adapt to and comply with rules and standards.
- (b) Trade development, including: investment promotion, analysis and institutional support for trade in services, business support services and institutions, public-private sector networking, e-commerce, trade finance, trade promotion, market analysis, and development.
- (c) Trade-related infrastructure: transport and storage, energy, and telecommunications.
- (d) Building productive capacity for goods and services.
- (e) Trade-related adjustment, including supporting developing countries to put in place accompanying measures that assist them to benefit from liberalized trade.
- (f) Other trade-related needs.



2017 Ald for Trade - Donor Questionnaire
SECTION 1: AID-FOR-TRADE PRIORITIES
* 3. Do you have an Aid-for-Trade Strategy?
Yes
○ No
Unsure



SECTION 1 : AID-FOR-TRADE PRIORITIES	
4. If no, please indicate if your development policy includes trade priorities.	
Yes	
○ No	
Unsure	



SECTION 1	· AID-FOR	TRADE	PRICRITIES
SECTION 1	AII J-FUR	-IKADE I	- 1 - 1 - 1 - 2

5. Below are listed the most common priority areas grouped according to broad Aid-for-Tra	de
categories.	

If yes, please rank the top 5 priorities areas among the items listed.

being the most important)					
	1	2	3	4	5
Trade policy analysis, negotiations and implementation					
Trade facilitation					
Network infrastructure (power, water, telecommunications)					
Transport infrastructure (airport, roads, rail, port)					
Network and/or transport infrastructure of a cross border nature					
International competitiveness					
Export diversification					
Connecting to value chains		$\bigcirc$			
Adjustment costs					
Regional integration		$\bigcirc$			
E commerce					
Services development		$\bigcirc$			
Industrialization					
WTO accession		$\bigcirc$			
Other (please specify)					
dditional information : please specify further the priorities that you selec		e as well a elevant str		iin	



2017 Ala foi frage Bollot Questionnaile
SECTION 1 : AID-FOR-TRADE PRIORITIES
* 6. Has your Aid-for-Trade strategy changed since 2014?
Yes
○ No
Unsure

	1	2	3
2030 Sustainable Development Goals			$\circ$
New national development strategy			$\bigcirc$
Change of government			$\circ$
New regional development or integration strategy			
New trade capacity needs			$\circ$
International competitiveness objectives			
Trade Facilitation Agreement implementation			
Industrialization objectives	$\bigcirc$		$\bigcirc$
Expansion of services trade			$\circ$
Poverty reduction objectives			$\bigcirc$
Economic diversification			$\bigcirc$
Green growth objectives			$\bigcirc$
Gender empowerment objectives			
Other (please specify)			
dditional information to elabor	ate on the top 3 drivers o	of changes to your Aid-for-Trade	strategy since 2014.

#### WT/COMTD/AFT/W/66 - 14 -

8. How has your Aid-for-Trade spending changed since 2014?
More than 10% increase
Between 0-10% increase
No change
Between 0-10% reduction
More than 10% reduction
Unsure
Additional information on changes to your Aid-for-Trade spending since 2014.
9. How do you expect your Aid-for-Trade spending to change in the next 5 years?
More than 10% increase
Between 0-10% increase
No change
Between 0-10% reduction
More than 10% reduction
Unsure
Additional information on how you expect your Aid-for-Trade spending to change in the next 5 years.

### WT/COMTD/AFT/W/66 - 15 -

0. Looking ahead, what changes do you expederars?	t to your Aid-for-Trade strategy in the next 5
Alignment with the Sustainable Development Goals	More focus on regional integration
Budgetary cuts	More focus on results
Budgetary increases	More focus on trade facilitation
Change in government and priorities	New priorities of development partners
More focus on climate change and green growth	Specific focus on implementation of the WTO Trade Facilitation Agreement
More focus on gender equality  More focus on LDCs	Streamlining of countries receiving support
More focus on poverty reduction	Streamlining of issues receiving support
More focus on private sector development	Other (please specify)
11. Are you engaging with the private sector in for-Trade programmes?  Yes	the design, delivery and monitoring of your Aid-
or-Trade programmes?	the design, delivery and monitoring of your Aid-
or-Trade programmes?  Yes  No	the design, delivery and monitoring of your Aid-
or-Trade programmes?  Yes  No	the design, delivery and monitoring of your Aid-
or-Trade programmes?  Yes  No	the design, delivery and monitoring of your Aid-
or-Trade programmes?  Yes  No	the design, delivery and monitoring of your Aid-
or-Trade programmes?  Yes  No	the design, delivery and monitoring of your Aid-
or-Trade programmes?  Yes  No	the design, delivery and monitoring of your Aid-
or-Trade programmes?  Yes  No	the design, delivery and monitoring of your Aid-
or-Trade programmes?  Yes  No	the design, delivery and monitoring of your Aid-



**SECTION 1: AID-FOR-TRADE PRIORITIES** 

12. If yes, how	are you engaging with t	he private sector	:	
Project or p	rogramme identification			
Project or p	rogramme implementation			
Project or p	rogramme financing			
Project or p	rogramme evaluation			
Private sec	or associations in partner cour	ntries		
Private sec	or associations in donor count	ry		
Global busi	ness associations			
Individual c	ompanies			



SECTION 1 : AID-FOR-TRADE PRIORITIES
13. In your view, can Aid for Trade make a contribution to the achievement of the 2030 Sustainable Development Agenda?
Yes
○ No
Unsure



#### **SECTION 1: AID-FOR-TRADE PRIORITIES**

14. If yes, please spec	cify which Sustainable Development	Goals (SDGs) you think that Aid for
Trade may help to ach	nieve?	

rrade may neip to achieve?	
Sustainable Development Goa	s:
1. No poverty	7. Affordable and clean energy 13. Climate action
2. Zero hunger	8. Decent work and economic 14. Life below water
3. Good health and well-being	growth 15. Life on land
4. Quality education	9. Industry, innovation and infrastructure 16. Peace, justice and strong institutions
5. Gender equality	10. Reduce inequalities  17. Partnership for the goals
6. Clean water and sanitation	11. Sustainable cities and communities
	12. Responsible consumption and production
Additional information on how Aid-for-	Trade can contribute to the achievement of the SDGs.

#### WT/COMTD/AFT/W/66 - 19 -





**SECTION 1: AID-FOR-TRADE PRIORITIES** 

No Unsure  Additional information on how women's economic empowerment is being integrated into your Aid-for-Trade programmes? (e.g. indicating how these programmes are attempting to impact women and marginalized groups)  16. Have you undertaken an evaluation of your Aid-for-Trade support?  Yes  No Unsure  Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's finding the programmes are attempting to impact women and marginalized groups)		ng women's economic empowerment into your Aid-for-Trade programmes?
Unsure  Additional information on how women's economic empowerment is being integrated into your Aid-for-Trade or orgrammes? (e.g. indicating how these programmes are attempting to impact women and marginalized groups)  16. Have you undertaken an evaluation of your Aid-for-Trade support?  Yes  No  Unsure  Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's finding the content of the programmes are attempting to impact women and marginalized groups)	Yes	
Additional information on how women's economic empowerment is being integrated into your Aid-for-Trade programmes? (e.g. indicating how these programmes are attempting to impact women and marginalized groups)  16. Have you undertaken an evaluation of your Aid-for-Trade support?  Yes  No  Unsure  Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's finding the support of the s	No	
If a Have you undertaken an evaluation of your Aid-for-Trade support?  Yes  No  Unsure  Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's finding to impact women and marginalized groups)	Unsure	
○ No		
Yes  No  Unsure  Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's finding		
Yes  No  Unsure  Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's finding		
Yes  No  Unsure  Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's finding		
No Unsure  Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's finding	16 Hava vali undarte	kan an avaluation of your Aid for Trade cupport?
Unsure  Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's finding	-	ken an evaluation of your Aid-for-Trade support?
Additional information on the evaluation of your Aid-for-Trade support. (Please include information on the review's findin	-	ken an evaluation of your Aid-for-Trade support?
	Yes	ken an evaluation of your Aid-for-Trade support?
	Yes No	ken an evaluation of your Aid-for-Trade support?
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	Yes No Unsure  Additional information on	the evaluation of your Aid-for-Trade support. (Please include information on the review's findir
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	Yes No Unsure  Additional information on	the evaluation of your Aid-for-Trade support. (Please include information on the review's findir



#### SECTION 2: TRADE FACILITATION AGREEMENT IMPLEMENTATION SUPPORT

These questions relate to how you are supporting implementation of the Trade Facilitation Agreement (TFA). You may find it useful to consult a copy of the TFA before answering the questions in this section. This can be downloaded here:

https://www.wto.org/english/tratop\_e/tradfa\_e/tradfa\_e.htm



17. Is trade facilitation reflected as a priority in your Aid-for-Trade programming?
(You may tick more than 1 box)
Yes, Aid-for-Trade strategy with a direct link or reference to the TFA
Yes, Aid-for-Trade strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)
Yes, Overall Development Strategy with a direct link or reference link to the TFA
Yes, Overall Development Strategy with a broader conception of trade facilitation (e.g. trade and transport facilitation)
☐ No
Unsure
Other (please specify)
Additional information on how trade facilitation is reflected as a priority in your Aid-for-Trade programming.

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* 18. Are you providing Aid-for-Trade support to implement the Trade Facilitation Agreement?
(You may tick more than 1 box)
Yes, direct national programming/project support
Yes, funding to regional/multilateral TFA implementation mechanism
☐ No
Unsure
Additional information on Aid-for-Trade support to implement the Trade Facilitation Agreement.



19. If yes, how are you programming Trade Facilitation Agreement implementation support?
(You may tick more than 1 box)
As part of on-going programmes offering national support for Trade Facilitation Agreement implementation
As part of on-going programmes offering regional support for Trade Facilitation Agreement implementation
On an article-by-article basis on the basis of requests for specific support for Category C implementation
On a country-by-country basis supporting implementation of Trade Facilitation Agreement in its entirety
As part of national aid programming dialogues
As part of regional aid programming dialogues
As part of dedicated global thematic programmes
Other (please specify)
Additional information on how you are programming Trade Facilitation Agreement implementation support.



20. In which regions are you providing Aid-for-Trade support to implement the Trade Facilitation Agreement?
(You may tick more than one box)
Asia and the Pacific
North Africa and the Middle East
Sub-Saharan Africa
Latin America and the Caribbean
Eastern Europe and the Commonwealth of Independent States
Unsure
Other (please specify)
Additional information on the regions in which you are you providing Aid-for-Trade support to implement the Trade Facilitation Agreement.
Eastern Europe and the Commonwealth of Independent States  Unsure  Other (please specify)  Additional information on the regions in which you are you providing Aid-for-Trade support to implement the Trade



21. For implementation of which disciplines of the Trade Facilitation Agreement are yo
providing Aid-for-Trade support?
(You may tick more that 1 box)

(You may tick more that 1 box)
Art 1: Publication and Availability of Information
Art 2: Opportunity to Comment, Information before Entry into Force and Consultations
Art 3. Advance Rulings
Art 4: Procedures for Appeal or Review
Art 5: Other measures to Enhance Impartiality, Non discrimination and Transparency
Art 6: Disciplines on Fees and Charges Imposed on or in Connection with Importation and Exportation and Penalties
Art 7: Release and Clearance of Goods
Art 8: Border Agency Cooperation
Art 9: Movement of Goods Intended for Import under Customs Control
Art 10: Formalities Connected with Importation, Exportation and Transit
Art 11: Freedom of Transit
Art 12: Customs Cooperation
Other (please specify)
Additional information on disciplines of the Trade Facilitation Agreement for which you are providing Aid-for-Trade support, for example with respect to specific measures within articles (e.g. single window, authorized operator, etc.).

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22. What difficulties, if any, are you facing in p	rogramming and providing support to partner to implement the Trade Facilitation Agreement?
countries of regional economic communities i	to implement the frace racintation Agreement:
(You may tick more that 1 box)	
Accessing global programmes	National coordination and demonstration of political will for TFA reform
Accessing regional programmes	
Accessing the necessary expertise	Problems accessing external funds
Differing priorities of partner countries	Problems in formulating requests
Ensuring coherence with past programmes	Problems to quantify TFA implementation needs
Ensuring TFA implementation is a priority in nationa	Programming cycles
development planning documents	None
Integrating TFA implementation into on going programmes	Other (please specify)
Lack of information on funding opportunities	
Additional information on difficulties, if any, are you facing regional economic communities to implement the Trade I	g in programming and providing support to partner countries or Facilitation Agreement.



SECTION 2 : TRADE FACILITATION AGREEMENT IMPLEMENTATION SUPPORT
* 23. Are you working with the private sector to support implementation of the Trade Facilitation Agreement?
<ul><li>Yes</li><li>No</li></ul>
Unsure



Project or programme implementation  Project or programme financing  Project or programme evaluation  Private sector associations in partner countries  Private sector associations in donor country  Global business associations  Individual companies  Other (please specify)  Additional information on how you are working with the private sector on TFA implementation.	You r	may tick more that 1 box)
Project or programme financing  Project or programme evaluation  Private sector associations in partner countries  Private sector associations in donor country  Global business associations  Individual companies  Other (please specify)	Pr	roject or programme identification
Project or programme evaluation  Private sector associations in partner countries  Private sector associations in donor country  Global business associations  Individual companies  Other (please specify)	Pr	roject or programme implementation
Private sector associations in partner countries  Private sector associations in donor country  Global business associations  Individual companies  Other (please specify)	Pr	roject or programme financing
Private sector associations in donor country  Global business associations  Individual companies	Pr	roject or programme evaluation
Global business associations  Individual companies  Other (please specify)	Pr	rivate sector associations in partner countries
Individual companies  Other (please specify)	Pr	rivate sector associations in donor country
Other (please specify)	GI	lobal business associations
	In	dividual companies
Additional information on how you are working with the private sector on TFA implementation.	O1	ther (please specify)
	Additio	nal information on how you are working with the private sector on TFA implementation.



**SECTION 3: E-COMMERCE** 

E-commerce offers new opportunities for developing country firms to enter international trade. Importantly, e-commerce allows firms to overcome previously limiting factors (such as market information, distance, etc.). This section explores issues related to the development of e-commerce, notably from the perspective of the physical and regulatory factors that may limit participation in e-commerce, notably as regards the "digital divide" between countries in their ability to connect to the internet. The 2030 Agenda for Sustainable Development includes a target (9.c) to "Significantly increase access to information and communications technology and strive to provide universal and affordable access to the Internet in least developed countries by 2020."



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SECTION 3 : E-COMMERCE
Development relieveend a commence
Development policy and e-commerce
* 25. Does e-commerce (or other digital strategy) feature among the priorities in your national development policy?
Yes
○ No



SECTION 3	E-COMMERCE			
26. If yes, plea	ase indicate which of the following	ng is included:		
(You may tick	more than 1 box)			
Information	and Communication Technology (ICT) o	levelopment		
Broadband	development			
E-commerc	e development			
E-governme	ent			
Telecommu	nications strategy			
Other digita	strategy (please specify e.g. business,	e-learning, e-health, etc.	.)	
strategy.				



SECTION 3: I	E-COMMERCE
?7. Do you hav strategy)?	ve any special policy initiatives that cover the area of e-commerce (or other digital
Yes	
No	
Unsure	
	ation on any special policy initiatives that cover the area of e-commerce (or other digital strategy) and the special policy initiative.



2017 Aid for Trade - Donor Questionnaire
SECTION 3: E-COMMERCE
* 20 Dans a commence facture in visua in accomtant dialogues with months a contribution?
* 28. Does e-commerce feature in your in-country dialogues with partner countries?  Yes
○ No
Unsure



SECTION 3: E-COMMERCE
29. If yes, please indicate which of the following is included:
(You may tick more than 1 box)
Information and Communication Technology (ICT) development
Broadband development
E-commerce development
E-government
Telecommunications strategy
Other (please specify)
Additional information on how e-commerce features in your in-country dialogues.
30. If yes, please indicate how demand from partner countries for e-commerce support has
30. If yes, please indicate how demand from partner countries for e-commerce support has grown in the past 5 years:
grown in the past 5 years:
grown in the past 5 years: (You may tick more than 1 box)
grown in the past 5 years:  (You may tick more than 1 box)  Drop in demand for support
grown in the past 5 years:  (You may tick more than 1 box)  Drop in demand for support  Fastest growing area of demand at a thematic level
grown in the past 5 years:  (You may tick more than 1 box)  Drop in demand for support  Fastest growing area of demand at a thematic level  No growth in demand for support
grown in the past 5 years:  (You may tick more than 1 box)  Drop in demand for support  Fastest growing area of demand at a thematic level  No growth in demand for support  Significant drop in demand for support
grown in the past 5 years:  (You may tick more than 1 box)  Drop in demand for support  Fastest growing area of demand at a thematic level  No growth in demand for support  Significant drop in demand for support  Significant growth in demand for support

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31. Does e-commerce feature in your dialogues with regional partners e.g. regional economic communities or transport corridors?	
Yes	
○ No	
Unsure	



SECTION 3 : E-COMMERCE	
32. If yes, please indicate which of the following :	
(You may tick more than 1 box)	
Broadband development	
E-commerce development	
E-government	
Information and Communication Technology (ICT) development	
Telecommunications strategy	
Other (please specify)	
Additional information on how e-commerce features in your dialogues with regional partners e.g. regional econ	nomic
corridors or transport corridors.	

### WT/COMTD/AFT/W/66 - 38 -

	lease indicate how demand from regional partners for e-commerce support has e past 5 years:
You may tio	ck more than 1 box)
Drop in d	emand for support
Fastest g	rowing area of demand at a thematic level
No growth	h in demand for support
Significar	at growth in demand for support
Some gro	owth in demand for support
Other (ple	ease specify)
Additional info	rmation on how demand from regional partners for e-commerce support has grown in the past 5 years.



**SECTION 3: E-COMMERCE** 

ou may tick more than 1 box)	
Broadband infrastructure development	Information and Communication Technology (ICT)
Broadband regulatory policy support	skills and training
Broadband skills and training	Information and Communication Technology (ICT) training for business associations
E-commerce regulatory policy support	Information and Communication Technology (ICT)
E-commerce training for business associations	training for micro, small and medium sized enterprise (MSMEs)
E-commerce training for micro, small and medium sized enterprises (MSMEs)	Support for E-government strategies
Information and Communication Technology (ICT)	Support for regulatory frameworks for E-government
infrastructure upgrading	Telecommunications infrastructure
Information and Communication Technology (ICT) regulatory policy support	Telecommunications regulatory policy support
	Telecommunications skills and training
Iditional information on the types of support you are offe	ering for e-commerce development.
	·



SECTION 3 : E-COMMERCE
35. Are you working with the private sector to support growth in e-commerce in partner countries and regions?
Yes
○ No
Unsure
Additional information on you are working with the private sector to support growth in e-commerce in partner countries and regions.



**SECTION 3: E-COMMERCE** 

36. Based on your experience of e-commerce support programmes, please indicate the main issues that firms and consumers in your partner countries face in accessing and using internet services?

Services ?	
(You may tick more than 1 box)	
Access to digital information	E-signatures
Access to international payment gateways	Intellectual property registration and policies
Access to labour with necessary technical skills	addressing IP infringement
Business outsourcing services	On-line fraud
Consumer rights	Postal systems
Cost of broadband subscription	Private data protection (including safe harbouring of data)
Cost of mobile phone subscription	Problems registering as vendors on online e-
Credit card payments	commerce platforms
Cybercrime laws	Slow internet connection speeds
Data protection	Tax regimes
	No experience of e-commerce support programmes
	Other regulatory issues (please specify)
Additional information on your experience of the main issue countries face in accessing and using internet services.	es that firms that firms and consumers in your partner



**SECTION 3: E-COMMERCE** 

ou may tick more than 1 box)	
Absence of E-certification capacity or non-acceptance of E-certification	Issuance and acceptance of sanitary and phytosanital certificates
Absence of, or difficulties in, using electronic single window for customs or border clearance	Lack of transparency in customs and other border procedures
Banking restrictions on foreign exchange transfer	No customs or low de minimis threshold
Dealing with returned goods	Non-acceptance of certification of rules of origin
Determination of export taxes	Non-acceptance of E-certification
Determination of import taxes	On-line fraud
Difficulties accessing third-party payment services	Problems with determination and payment of customs duties or other duties
Difficulties in determination and payment of sales tax of other charges	Problems with intellectual property protection regulations
High costs of small parcel shipment  High shipping costs	Problems with on-line payment systems
Issuance and acceptance of conformity assessment	Warehousing, storage and packaging difficulties
certificates	Other regulatory issues (please specify)
Issuance and acceptance of export certificates	Unsure
Issuance and acceptance of origin certificates	
dditional information on the most common trade issues th	at you encounter in your e-commerce support programmes.

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Yes			
No			
Unsure			



39. If yes, please elaborate:

(You may tick more than 1 box)

Fastest growing area of demand at a thematic level
Significant growth in demand for support
Some growth in demand for support
No growth in demand for support
Drop in demand for support
Significant drop in demand for support
Other regulatory issues (please specify)

Additional information on how you anticipate growth in future demand from partner countries and regional partners in the area of e-commerce.



SECTION 3 : E-COMMERCE
40. In your view, can growth in e-commerce in partner countries and regions make a contribution to women's economic empowerment?
Yes
○ No
Unsure
Additional information on how growth in e-commerce in partner countries and regions can make a contribution to women's economic empowerment.



#### SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT

Successive UN International Conferences on Financing for Development have highlighted the need to bridge an infrastructure financing gap faced by developing countries. Work in the G-20, the 2030 Sustainable Development Agenda, by multilateral development banks, and the creation of new infrastructure financing institutions has brought added focus to this issue. Successive AfT monitoring exercises have also highlighted the negative impact of deficient or missing infrastructure, notably regional and cross-border infrastructure, on developing countries' trade performance and development prospects. Upgrading trade-related infrastructure is a key objective of the Aid-for-Trade Initiative.

The 2030 Agenda includes a specific goal (SDG 9) to build resilient infrastructure, inclusive and sustainable industrialization and foster innovation. The 2015 Addis Ababa Action Agenda (AAAA) recognizes that both public and private infrastructure have key roles to play in infrastructure financing, through a variety of different mechanisms including blended finance. While it recognizes the progress that many countries have made to build transparent, stable and predictable investment climates, the AAAA recognizes the need for further, concerted action.

Infrastructure is integral to the operation of many services markets such as transport and logistics, ICT, internet services etc. With research on global value chains highlighting the importance of services for the export of merchandise goods, the development of productive capacity and as value chains in their own right, this section will also survey the interaction between investment, infrastructure and the development of service markets.

Before completing the questions in this section, you may find it helpful to consult the Services Classification List: <a href="https://www.wto.org/english/tratop">https://www.wto.org/english/tratop</a> e/serv e/mtn gns w 120 e.doc



ECTION 4:	NFRASTRUCTURE, SE	ERVICES, AND	INVESTMENT		
I. Does your	development policy or Ai	d-for-Trade stra	tegy include trad	e-related infrastruc	ture
evelopment	oriorities?				
Yes					
No					
Unsure					
dditional inform	ation on how your development	policy or Aid-for Tra	ade strategy includes	s trade-related infrastruc	ture
	·····				



SECTION 4: INFRASTRUCTURE, SERVICES AND INVESTMENT					
	any special policy ini	tiatives that cove	er the area of inf	rastructure or tra	ade-
Yes					
No					
Additional informati specifically.	on on any special policy ini	tiatives that cover th	e area of infrastruct	ure or trade-related	nfrastructure



SECTION 4 : INFRASTRUCTURE, SERVICES AND INVESTMENT
43. Does trade-related infrastructure feature in your in-country dialogues with partner countries?
Yes
○ No
Unsure



(You may tick more than 1 box)	
TRANSPORT INFRASTRUCTURE	COMMUNICATION INFRASTRUCTURE
Maritime transport infrastructure	Telecommunications infrastructure
Internal waterways transport infrastructure  Air transport infrastructure	Infrastructure related to audio visual services (radio, television, motion pictures)
Rail transport infrastructure	Network cable infrastructure
Road transport infrastructure  Maritime transport infrastructure	ENERGY-RELATED INFRASTRUCTURE  Energy distribution infrastructure
Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing	Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)
	Other (please specify)
Additional information on how trade-related infrastructure f	eatures in your in-country dialogues with partner countries.



SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT	
* 45. Does trade-related infrastructure feature in your dialogues with regional partners (e.g. regional economic communities or transport corridors)?	
Yes	
○ No	
Unsure	



46. If yes, please indicate which of the following services trade sectors feature as priority sectors in your national development strategy :			
(You may tick more than 1 box)			
TRANSPORT INFRASTRUCTURE	COMMUNICATION INFRASTRUCTURE		
Maritime transport infrastructure	Telecommunications infrastructure		
Internal waterways transport infrastructure	Infrastructure related to audio visual services (radio,		
Air transport infrastructure	television, motion pictures)		
Rail transport infrastructure	Network cable infrastructure		
Road transport infrastructure	ENERGY-RELATED INFRASTRUCTURE		
Maritime transport infrastructure	Energy distribution infrastructure		
Infrastructure related to all modes of transport: cargo handling, storage and/or warehousing	Energy transport infrastructure (pipelines for transportation of petroleum, natural gas, etc.)		
Other (please specify)			



SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT
* 47. Do your programmes link trade-related infrastructure to the development of related services sectors?
Yes
○ No
Unsure



48. If yes, please specify which services sectors development strategy.	feature as priority sectors in your national
(You may tick more than 1 box)	
PROFESSIONAL SERVICES	Secondary education services
Legal services	Higher education services
Accounting, auditing and book keeping services	Adult education services
Architectural services	ENVIRONMENTAL SERVICES
Engineering services	FINANCIAL SERVICES
Medical and dental services	Insurance and insurance-related services
Veterinary services	Banking and other financial services (excluding
COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)	insurance)  HEALTH RELATED AND SOCIAL SERVICES
RESEARCH AND DEVELOPMENT SERVICES	Hospital services  Other human health services
OTHER BUSINESS SERVICES	Tele medicine
Advertising services	Social services
Market research and public opinion polling services	TOURISM AND TRAVEL RELATED SERVICES
Technical testing and analysis services	Hotels and restaurants (including catering)
Services incidental to agriculture, hunting and forestry	Travel agencies and tour operators services
Services incidental to fishing	Tourist guides services
Services incidental to mining	RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)
Services incidental to manufacturing services  Services incidental to energy distribution	TRANSPORT SERVICES (passenger and freight transportation)
Convention services	Maritime transport services

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COMMUNICATION SERVICES	Air transport convises
Postal services	Air transport services
Courier and express delivery services	Space transport services
Telecommunication services	Rail transport services
Audio visual services	Road transport services
CONSTRUCTION AND RELATED ENGINEERING SERVICES	Pipeline transport services
DISTRIBUTION SERVICES (including wholesale and retail trade services)	Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)
EDUCATIONAL SERVICES	Other (please specify)
Primary education services	
litional information on service sectors that feature as a	priority in your development programmes.



9. Which service sectors do you expect will su greement and will help realize associated eco	pport implementation of the Trade Facilitation nomic benefits in partner countries?
ou may tick more than 1 box)	
PROFESSIONAL SERVICES	Secondary education services
Legal services	Higher education services
Accounting, auditing and book keeping services	Adult education services
Architectural services	ENVIRONMENTAL SERVICES
Engineering services	FINANCIAL SERVICES
Medical and dental services	Insurance and insurance-related services
Veterinary services	Banking and other financial services (excluding
COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)	insurance)  HEALTH RELATED AND SOCIAL SERVICES
RESEARCH AND DEVELOPMENT SERVICES	Hospital services
OTHER BUSINESS SERVICES	Other human health services  Tele medicine
Advertising services	Social services
Market research and public opinion polling services	
Technical testing and analysis services	Hotels and restaurants (including catering)
Services incidental to agriculture, hunting and forestry	Travel agencies and tour operators services
Services incidental to fishing	Tourist guides services
Services incidental to mining	RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)
Services incidental to manufacturing services	TRANSPORT SERVICES (passenger and freight
Services incidental to energy distribution	transportation)
Convention services	Maritime transport services

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COMMUNICATION SERVICES	Internal waterways transport services
Postal services	Air transport services
Courier and express delivery services	Space transport services
Telecommunication services	Rail transport services
Audio visual services	Road transport services
CONSTRUCTION AND RELATED ENGINEERING SERVICES	Pipeline transport services
DISTRIBUTION SERVICES (including wholesale ar retail trade services)	Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)
EDUCATIONAL SERVICES	Other (please specify)
Primary education services	
0. Do your development programmes link gro	owth in services capacity and services trade to
0. Do your development programmes link groups and manufacturing Yes	
rowth in industrial capacity and manufacturing	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	
rowth in industrial capacity and manufacturing  Yes  No	



and manufacturing.	s are identified for growth in industrial capacity
(You may tick more than 1 box)	
PROFESSIONAL SERVICES	Secondary education services
Legal services	Higher education services
Accounting, auditing and book keeping services	Adult education services
Architectural services	ENVIRONMENTAL SERVICES
Engineering services	FINANCIAL SERVICES
Medical and dental services	Insurance and insurance-related services
Veterinary services	Banking and other financial services (excluding insurance)
COMPUTER AND RELATED SERVICES (e.g., services related to installation of computer hardware, data processing and database services)	HEALTH RELATED AND SOCIAL SERVICES
RESEARCH AND DEVELOPMENT SERVICES	Hospital services
OTHER BUSINESS SERVICES	Other human health services
Advertising services	Tele medicine
Market research and public opinion polling services	Social services
Technical testing and analysis services	TOURISM AND TRAVEL RELATED SERVICES
Services incidental to agriculture, hunting and forestry	Hotels and restaurants (including catering)  Travel agencies and tour operators services
Services incidental to fishing	Tourist guides services
Services incidental to mining	RECREATIONAL, CULTURAL AND SPORTING SERVICES (other than audio visual services)
Services incidental to manufacturing services	TRANSPORT SERVICES (passenger and freight
Services incidental to energy distribution	transportation)
Convention services	Maritime transport services

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COMMUNICATION SERVICES	Internal waterways transport services
Postal services	Air transport services
Courier and express delivery services	Space transport services
Telecommunication services	Rail transport services
Audio visual services	Road transport services
CONSTRUCTION AND RELATED ENGINEERING SERVICES	Pipeline transport services
DISTRIBUTION SERVICES (including wholesale and retail trade services)	Services auxiliary to all modes of transport (cargo handling, storage and warehouse, freight transport agency services, etc.)
EDUCATIONAL SERVICES	Other (please specify)
Primary education services	



52. What are the main issues constraining grow partner countries?	th in national services capacity and trade in your
Issues constraining growth :	
(You may tick more than 1 box)	
Absence of national services policy framework	Low levels of domestic investment
Access to finance	Low levels of foreign direct investment
Competition from suppliers in informal sector	National monopolies
Costs of services offered	Poor information and communication technology
Domestic sourcing requirements for foreign investors	
Economic needs tests	Poor transport infrastructure (maritime, inland waterway, air, rail, road)
Education and vocational training	Qualification requirements
Foreign ownership restrictions	Quality of services offered
Funding constraints of national professional bodies	Quotas and numerical limits on service suppliers
Lack of recognition internationally of professional or vocational qualifications	Regulatory restrictions
Licensing requirements	No constraints
Limitations on natural persons	Unsure
Limited access to export markets	Other (please specify)
Additional information about the main issues constraining countries.	growth in national services capacity and trade in your partner

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* 53. Does your Aid-for-Trade programming include actions to improve the investment climate in	
partner countries?	
Yes	
○ No	
Unsure	
	í



four may tick more than 1 box)  By providing assistance to update investment policy, regulations and/or strategy  By reducing risk for investors  By supporting establishment of an investment authority, investment promotion agency (IPA) and/or investment development agency  By training officials  By upgrading economic infrastructure to attract foreign direct investment (in the production sector)  Other (please specify)  Idditional information on actions to improve investment climate in partner countries.	,20110	514 4. INITASTROCTORE, SERVICES, AND INVESTIMENT
By providing assistance to update investment policy, regulations and/or strategy  By reducing risk for investors  By supporting establishment of an investment authority, investment promotion agency (IPA) and/or investment development agency  By training officials  By upgrading economic infrastructure to attract foreign direct investment (in the production sector)  Other (please specify)		
By providing assistance to update investment policy, regulations and/or strategy  By reducing risk for investors  By supporting establishment of an investment authority, investment promotion agency (IPA) and/or investment development agency  By training officials  By upgrading economic infrastructure to attract foreign direct investment (in the production sector)  Other (please specify)	4. If ye	s, please specify how:
By reducing risk for investors  By supporting establishment of an investment authority, investment promotion agency (IPA) and/or investment development agency  By training officials  By upgrading economic infrastructure to attract foreign direct investment (in the production sector)  Other (please specify)	ou ma	ny tick more than 1 box)
By supporting establishment of an investment authority, investment promotion agency (IPA) and/or investment development agency  By training officials  By upgrading economic infrastructure to attract foreign direct investment (in the production sector)  Other (please specify)	Вур	roviding assistance to update investment policy, regulations and/or strategy
development agency  By training officials  By upgrading economic infrastructure to attract foreign direct investment (in the production sector)  Other (please specify)	By re	educing risk for investors
By upgrading economic infrastructure to attract foreign direct investment (in the production sector)  Other (please specify)	_	
Other (please specify)	By tr	aining officials
	By u	pgrading economic infrastructure to attract foreign direct investment (in the production sector)
ditional information on actions to improve investment climate in partner countries.	Othe	er (please specify)



You may tick more than 1 box)	
Embedding investment policy in overall development strategy	Signing a bilateral investment treaty(ies) or other investment agreements
Establishing an investment authority, investment promotion agency (IPA) and/or investment	Signing investment agreements focused on investment promotion and facilitation
development agency  Facilitating entry and operations of foreign investors	Signing investment agreements focusing on investor/investment treatment and protection
Focusing on investment policy implementation and enforcement	Training officials  Updating investment policy, regulations and/or strategory.
Focusing on public governance and institutions	Other (please specify)
Reforming an existing investment authority, investmen promotion agency (IPA) and/or investment development agency	ıt
Reviewing tax policy	
Additional information on Aid-for-Trade actions to support n reforms in partner countries in the past 5 years.	ational or regional initiatives to improve investment climate



SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT
* 56. Are you providing specific assistance and capacity building to help LDCs utilize services waiver opportunities?
Yes
○ No



57. If yes, what kind of support are you providing?
(You may tick more than 1 box)
Broader Aid-for-Trade programmes
Cross-cutting supply-side capacity building to help utilize preference (i.e. infrastructure)
Incentives to their enterprises to transfer technology to LDC services suppliers that will enhance their capacity in the supply of services.
Sector specific supply-side capacity building to help utilize preference
Special priority to LDC services and service suppliers, including measures responding to the LDC Collective Request
Training of LDC professionals and services suppliers relating to preference benefits available
Other (please specify)
Additional information on assistance and capacity building to help LDCs utilize the WTO services waiver opportunities.



SECTION 4: INFRASTRUCTURE, SERVICES, AND INVESTMENT						
58. In your view, can the development of services trade contribute to women's economic empowerment?						
Yes						
○ No						
Unsure						



You may tick more than 1 box	
BUSINESS SERVICES AND PROFESSIONAL SERVICES Accountancy services	Postal and courier, express mail Maritime transport services  services Services auxiliary to all modes of transport
Advertising services  Architectural and engineering services	<ul> <li>□ EDUCATION SERVICES</li> <li>□ CONSTRUCTION AND RELATED</li> <li>□ ENVIRONMENTAL SERVICES</li> <li>SERVICES</li> <li>□ FINANCIAL SERVICES</li> </ul>
Computer and related services  Legal services  COMMUNICATION SERVICES	DISTRIBUTION SERVICES  HEALTH AND SOCIAL SERVICES  TRANSPORT SERVICES  TOURISM SERVICES  Air transport services
Audio visual services	Other (please specify)  Land transport services  elopment of services trade can contribute to women's economic empowerment.



END OF SURVEY			

#### **60. CONSULTATION**

Please list other ministries/agencies consulted in preparing this questionnaire reply.

Thank you for completing this donor questionnaire.

We invite you to provide further details on your experience by submitting a case story.

Please follow this link to the webpage which provides details on the case story exercise and format for their submission: <a href="http://www.wto.org/aftmonitoring">http://www.wto.org/aftmonitoring</a>