



10 November 2014

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Committee on Sanitary and Phytosanitary Measures

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**CHANGES TO LICENCES AND CERTIFICATES ISSUED BY THE AGRI-FOOD
AND VETERINARY AUTHORITY OF SINGAPORE**

COMMUNICATION BY SINGAPORE

The following communication, dated 6 November 2014, is being circulated at the request of the delegation of Singapore.

1. Singapore is providing the following information for the attention of the competent authorities for animal health, plant health and food safety of other Members.
2. The Agri-Food and Veterinary Authority of Singapore (AVA) is upgrading its licensing e-services to deliver a more user-friendly and efficient licensing experience for businesses.
3. Arising from the new system, the following licences and certificates would be issued in new formats:
 - a. Licence to Import Animals/Birds/Eggs/Biologics;
 - b. Licence to Transship Animals/Birds/Eggs/Biologics;
 - c. Licence to Export Animals/Birds/Eggs;
 - d. Veterinary Certificate for Animals and Animal Products;
 - e. Certificate of Freedom from Disease within Singapore;
 - f. Free Sale Certificate (Animal Feed);
 - g. Free Sale Certificate (Veterinary Vaccines);
 - h. Free Sale Certificate (Food);
 - i. Food Export Certificate.

Licences and certificates (d) - (i) will be issued with an optical watermark similar to that used in existing certificates. Sample copies of the new licences and certificates are available online at the following link <http://www.ava.gov.sg/NewsEvents/WTONotifications/>.

4. The new licences and certificates will be issued from 3 November 2014 onwards. However, we wish to advise you that it is likely that from this date onwards, both formats of certificates and licences, i.e. the existing certificates and licenses and the new ones, may be presented over a period of time. This is due to the validity period of certificates and licenses issued prior to 3 November 2014. We hope that your authorities are familiar with AVA's existing and new licences and certificates and that the introduction of the new format of certificates and licenses will not cause any disruption to trade.

5. We would also like to inform that competent authorities can apply for a user ID account to login into "AVA e-Licensing" to verify authenticity of the listed licences and certificates issued by the AVA. If you wish to apply for the account, please complete and send the application form (available at <http://www.ava.gov.sg/NewsEvents/WTONotifications/>) to the following email

addresses: ava_import&export_animals@ava.gov.sg or ava_import&export_foodstuff@ava.gov.sg.
A guide on access procedures will be provided to all applicants.

6. Should you have any questions or concerns arising from the changes described above, please do not hesitate to contact:

Agri-Food and Veterinary Authority of Singapore
(Attn: Ms. Elizabeth HO)
5 Maxwell Road, No. 02-03
Tower Block, MND Complex
Singapore 069110
Republic of Singapore
E-mail: ELIZABETH_HO@ava.gov.sg

7. We look forward to your continued acceptance of export certificates issued by the AVA.
