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Committee on Sanitary and Phytosanitary Measures

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**CHANGES TO SANITARY AND PHYTOSANITARY LICENCES,
CERTIFICATES AND PERMITS ISSUED BY SINGAPORE**

COMMUNICATION FROM SINGAPORE

The following communication, received on 30 January 2024, is being circulated at the request of the Delegation of Singapore.

1. Singapore hereby notifies that the National Parks Board (NParks) / Animal and Veterinary Service (AVS) is upgrading its licensing e-services system and all licences, certificates and permits* will be issued with a new QR code security feature. The QR codes will allow the licence/certificate/permit to be authenticated through a secured Singapore Government verification website (<https://www.verify.gov.sg>). By scanning a QR code, the particular licence/certificate/permit details will be displayed on-screen with remarks indicating that the document is issued by the Singapore Government, has not been revoked, and has not been tampered with.

* The licences/certificates/permits refer to:

- a. CITES Permits
- b. Free Sale Certificate (Animal Feed)
- c. Certificate of Freedom from Disease within Singapore
- d. Phytosanitary Certificate
- e. Free Sale Certificate (Veterinary Vaccines)
- f. Health Certificate for Export of Ornamental Fish
- g. Licence to Export Animals/Birds/Eggs
- h. Licence to Import Animals/Birds/Eggs/Biologics
- i. Licence to Transship Animals/Birds/Eggs/Biologics
- j. Veterinary Certificate for Animals and Animal Products

2. The new licences, certificates and permits with QR codes will be issued in phases starting from 23 October 2023. Please note that the placement of the QR codes (e.g. at the bottom left of a page or otherwise) may differ across documents. Licences, certificates and permits issued prior to 23 October 2023 without QR codes will remain valid.

3. Should you have any questions, please do not hesitate to contact:

Animal and Veterinary Service
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